

Message Handling Report for Wurzel Ltd

Report for period: 22/04/2026 at 8:00 AM to 23/04/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

22/04/2026 20:00:24	Message Handling Text	KT1KE2	22/04/2026 20:00:44
22/04/2026 20:00:24	Contact Name: James ,		
22/04/2026 20:00:24	Contact Addr: THE FOX INN, Oddington,		
22/04/2026 20:00:24	Message Handling Text Oddington",		
22/04/2026 20:00:24	Contact Addr2: MORETON-IN-MARSH, MORETON-IN-MARSH, GL56 0UR,		
22/04/2026 20:00:24	IP Address: 172.18.0.4		
22/04/2026 20:00:24	Contact Phone: 077 105 945 15,		
22/04/2026 20:00:24	Message Content: They have tried the power for 20 seconds and it hasn't worked,		
	they have no wifi what so ever please Thank you ,		
22/04/2026 20:00:24	Initials: LMB,		
22/04/2026 20:00:30	Being Handled Message Handling Text - Site Status Unknown		AUT
22/04/2026 20:00:31	Action Started K1 Sam Savin (Mobile)		AUT
22/04/2026 20:00:31	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:00:31	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:00:32	Action Started K1 Sam Savin (Mobile)		AUT
22/04/2026 20:00:33	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:00:33	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:00:33	Action Started K1 Edward Catling (Mobile)		AUT
22/04/2026 20:00:33	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
22/04/2026 20:00:34	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
22/04/2026 20:00:34	Action Started K1 Sam Crockford (Mobile)		AUT
22/04/2026 20:00:34	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
22/04/2026 20:00:34	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
22/04/2026 20:00:35	Action Started K1 Cristian Enache (Mobile)		AUT
22/04/2026 20:00:35	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
22/04/2026 20:00:35	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
22/04/2026 20:00:36	Action Started K1 Alex Beeston (Mobile)		AUT
22/04/2026 20:00:37	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
22/04/2026 20:00:37	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
22/04/2026 20:00:37	Action Started K1 James Thompson (Mobile)		AUT
22/04/2026 20:00:38	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
22/04/2026 20:00:38	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
22/04/2026 20:00:38	Action Started K1 Justin Parker (Mobile)		AUT
22/04/2026 20:00:39	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:00:39	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:00:39	Action Started K1 Justin Parker (Mobile)		AUT
22/04/2026 20:00:40	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:00:40	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:00:40	Action Started K1 Nathan Waistell (Mobile)		AUT
22/04/2026 20:00:41	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
22/04/2026 20:00:41	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
22/04/2026 20:00:41	Released alarm		AUT
22/04/2026 20:00:43	Being Handled Message Handling Text - Site Status Unknown		AUT
22/04/2026 20:00:43	Action Started K2		AUT
22/04/2026 20:00:43	Action in progress: Email sent KE2		AUT
22/04/2026 20:00:44	Outcome : Contacted No Response Required KE2		AUT
22/04/2026 20:00:44	Alarm closed (Opr)		AUT
22/04/2026 20:06:21	Message Handling Text	KT1KE2	22/04/2026 20:06:37

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

22/04/2026 20:06:21	Message Handling Text .",		
22/04/2026 20:06:21	Contact Name: sergio ,		
22/04/2026 20:06:21	IP Address: 172.18.0.4		
22/04/2026 20:06:21	Contact Addr: sdl solutions, .,		
22/04/2026 20:06:21	Contact Addr2: Westington, CHIPPING CAMPDEN, GL55 6EG,		
22/04/2026 20:06:21	Contact Phone: 07377 55 1517,		
22/04/2026 20:06:21	Message Content: no internet - have turned of for 20 seconds still no internet - please call to advise, thank you ,		
22/04/2026 20:06:21	Initials: rha,		
22/04/2026 20:06:28	Being Handled Message Handling Text - Site Status Unknown		AUT
22/04/2026 20:06:28	Action Started K1 Sam Savin (Mobile)		AUT
22/04/2026 20:06:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:06:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:06:29	Action Started K1 Sam Savin (Mobile)		AUT
22/04/2026 20:06:30	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:06:30	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
22/04/2026 20:06:30	Action Started K1 Edward Catling (Mobile)		AUT
22/04/2026 20:06:30	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
22/04/2026 20:06:30	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
22/04/2026 20:06:31	Action Started K1 Sam Crockford (Mobile)		AUT
22/04/2026 20:06:31	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
22/04/2026 20:06:31	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
22/04/2026 20:06:32	Action Started K1 Cristian Enache (Mobile)		AUT
22/04/2026 20:06:32	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
22/04/2026 20:06:32	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
22/04/2026 20:06:32	Action Started K1 Alex Beeston (Mobile)		AUT
22/04/2026 20:06:33	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
22/04/2026 20:06:33	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
22/04/2026 20:06:33	Action Started K1 James Thompson (Mobile)		AUT
22/04/2026 20:06:34	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
22/04/2026 20:06:34	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
22/04/2026 20:06:34	Action Started K1 Justin Parker (Mobile)		AUT
22/04/2026 20:06:34	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:06:34	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:06:35	Action Started K1 Justin Parker (Mobile)		AUT
22/04/2026 20:06:35	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:06:35	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
22/04/2026 20:06:36	Action Started K1 Nathan Waistell (Mobile)		AUT
22/04/2026 20:06:36	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
22/04/2026 20:06:36	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
22/04/2026 20:06:36	Being Handled Message Handling Text - Site Status Unknown		AUT
22/04/2026 20:06:36	Action Started K2		AUT
22/04/2026 20:06:37	Released alarm		AUT
22/04/2026 20:06:37	Action in progress: Email sent KE2		AUT
22/04/2026 20:06:37	Outcome : Contacted No Response Required KE2		AUT
22/04/2026 20:06:37	Alarm closed (Opr)		AUT
23/04/2026 07:02:29	Message Handling Text	KT1KE2	23/04/2026 07:02:46
23/04/2026 07:02:29	Contact Name: sergio,		
23/04/2026 07:02:29	Contact Addr: sdl, 1 Rose Cottage,		
23/04/2026 07:02:29	Contact Addr2: Westington, CHIPPING CAMPDEN, GL55 6EG,		
23/04/2026 07:02:29	Message Handling Text 1 Rose Cottage",		
23/04/2026 07:02:29	Contact Phone: 07377 551517,		
23/04/2026 07:02:29	IP Address: 172.18.0.4		
23/04/2026 07:02:29	Message Content: internet down since yesterday at 4pm,		
23/04/2026 07:02:29	Initials: lpi,		
23/04/2026 07:02:35	Being Handled Message Handling Text - Site Status Unknown		AUT
23/04/2026 07:02:35	Action Started K1 Sam Savin (Mobile)		AUT
23/04/2026 07:02:35	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
23/04/2026 07:02:35	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
23/04/2026 07:02:36	Action Started K1 Sam Savin (Mobile)		AUT

Actions P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend: I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

23/04/2026 07:02:36	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:36	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:37	Action Started K1 Edward Catling (Mobile)	AUT
23/04/2026 07:02:37	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
23/04/2026 07:02:37	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
23/04/2026 07:02:37	Action Started K1 Sam Crockford (Mobile)	AUT
23/04/2026 07:02:38	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
23/04/2026 07:02:38	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
23/04/2026 07:02:38	Action Started K1 Cristian Enache (Mobile)	AUT
23/04/2026 07:02:38	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
23/04/2026 07:02:38	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
23/04/2026 07:02:39	Action Started K1 Alex Beeston (Mobile)	AUT
23/04/2026 07:02:39	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
23/04/2026 07:02:39	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
23/04/2026 07:02:39	Action Started K1 James Thompson (Mobile)	AUT
23/04/2026 07:02:40	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
23/04/2026 07:02:40	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
23/04/2026 07:02:40	Action Started K1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:41	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:41	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:41	Action Started K1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:41	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:41	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:42	Action Started K1 Nathan Waistell (Mobile)	AUT
23/04/2026 07:02:42	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
23/04/2026 07:02:42	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
23/04/2026 07:02:42	Released alarm	AUT
23/04/2026 07:02:45	Being Handled Message Handling Text - Site Status Unknown	AUT
23/04/2026 07:02:45	Action Started K2	AUT
23/04/2026 07:02:45	Action in progress: Email sent KE2	AUT
23/04/2026 07:02:45	Outcome : Contacted No Response Required KE2	AUT
23/04/2026 07:02:46	Alarm closed (Opr)	AUT
23/04/2026 07:02:33	Message Handling Text	KT1KE2 23/04/2026 07:02:48
23/04/2026 07:02:33	Contact Name: sergio,	
23/04/2026 07:02:33	Contact Addr: sdl, 1 Rose Cottage,	
23/04/2026 07:02:33	Contact Addr2: Westington, CHIPPING CAMPDEN, GL55 6EG,	
23/04/2026 07:02:33	Contact Phone: 07377 551517,	
23/04/2026 07:02:33	Message Content: internet down since yesterday at 4pm,	
23/04/2026 07:02:33	Initials: lpi,	
23/04/2026 07:02:33	Message Handling Text 1 Rose Cottage",	
23/04/2026 07:02:33	IP Address: 172.18.0.4	
23/04/2026 07:02:39	Being Handled Message Handling Text - Site Status Unknown	AUT
23/04/2026 07:02:39	Action Started K1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:39	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:39	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:40	Action Started K1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:40	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:40	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
23/04/2026 07:02:41	Action Started K1 Edward Catling (Mobile)	AUT
23/04/2026 07:02:41	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
23/04/2026 07:02:41	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
23/04/2026 07:02:41	Action Started K1 Sam Crockford (Mobile)	AUT
23/04/2026 07:02:42	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
23/04/2026 07:02:42	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
23/04/2026 07:02:42	Action Started K1 Cristian Enache (Mobile)	AUT
23/04/2026 07:02:42	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
23/04/2026 07:02:42	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
23/04/2026 07:02:43	Action Started K1 Alex Beeston (Mobile)	AUT
23/04/2026 07:02:43	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
23/04/2026 07:02:43	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT

Actions

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Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

23/04/2026 07:02:44	Action Started K1 James Thompson (Mobile)	AUT
23/04/2026 07:02:44	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
23/04/2026 07:02:44	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
23/04/2026 07:02:44	Action Started K1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:45	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:45	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:45	Action Started K1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:45	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:45	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
23/04/2026 07:02:46	Action Started K1 Nathan Waistell (Mobile)	AUT
23/04/2026 07:02:46	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
23/04/2026 07:02:46	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
23/04/2026 07:02:46	Released alarm	AUT
23/04/2026 07:02:48	Being Handled Message Handling Text - Site Status Unknown	AUT
23/04/2026 07:02:48	Action Started K2	AUT
23/04/2026 07:02:48	Action in progress: Email sent KE2	AUT
23/04/2026 07:02:48	Outcome : Contacted No Response Required KE2	AUT
23/04/2026 07:02:48	Alarm closed (Opr)	AUT

Actions

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Legend:

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