

Message Handling Report for Wurzel Ltd

Report for period: 20/01/2026 at 8:00 AM to 21/01/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

20/01/2026 20:46:15	Message Handling Text	KT1KE2	20/01/2026 20:46:35
20/01/2026 20:46:15	Contact Name : paul o'brien		
20/01/2026 20:46:15	Contact Addr : Barley Hill Farm		
20/01/2026 20:46:15	Message Handling Text Barley Hill Farm		
20/01/2026 20:46:15	Contact Adr2 : Chipping Norton Road, Chadlington, CHIPPING NORTON, OX7 3NT		
20/01/2026 20:46:15	Call logged by : ml, 192.168.30.35		
20/01/2026 20:46:15	Contact Phone : 07850 054 360		
20/01/2026 20:46:15	there is no internet this is an on-going problem n		
20/01/2026 20:46:15	eed engineer to attend ring with eta		
20/01/2026 20:46:23	Being Handled Message Handling Text - Site Status Unknown		AUT
20/01/2026 20:46:23	Action Started K1 Sam Savin (Mobile)		AUT
20/01/2026 20:46:24	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:46:24	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:46:24	Action Started K1 Sam Savin (Mobile)		AUT
20/01/2026 20:46:25	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:46:25	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:46:26	Action Started K1 Edward Catling (Mobile)		AUT
20/01/2026 20:46:26	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
20/01/2026 20:46:26	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
20/01/2026 20:46:27	Action Started K1 Sam Crockford (Mobile)		AUT
20/01/2026 20:46:27	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
20/01/2026 20:46:27	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
20/01/2026 20:46:28	Action Started K1 Cristian Enache (Mobile)		AUT
20/01/2026 20:46:29	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
20/01/2026 20:46:29	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
20/01/2026 20:46:29	Action Started K1 Alex Beeston (Mobile)		AUT
20/01/2026 20:46:29	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
20/01/2026 20:46:29	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
20/01/2026 20:46:30	Action Started K1 James Thompson (Mobile)		AUT
20/01/2026 20:46:31	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
20/01/2026 20:46:31	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
20/01/2026 20:46:31	Action Started K1 Justin Parker (Mobile)		AUT
20/01/2026 20:46:31	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:46:31	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:46:32	Action Started K1 Justin Parker (Mobile)		AUT
20/01/2026 20:46:33	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:46:33	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:46:33	Action Started K1 Nathan Waistell (Mobile)		AUT
20/01/2026 20:46:34	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
20/01/2026 20:46:34	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
20/01/2026 20:46:34	Released alarm		AUT
20/01/2026 20:46:35	Being Handled Message Handling Text - Site Status Unknown		AUT
20/01/2026 20:46:35	Action Started K2		AUT
20/01/2026 20:46:35	Action in progress: Email sent KE2		AUT
20/01/2026 20:46:35	Outcome : Contacted No Response Required KE2		AUT
20/01/2026 20:46:35	Alarm closed (Opr)		AUT
20/01/2026 20:48:42	Message Handling Text	KT1KE2	20/01/2026 20:48:59
20/01/2026 20:48:42	Message Handling Text 2 Brook Cottages		

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

20/01/2026 20:48:42	Contact Name : parsons		
20/01/2026 20:48:42	Call logged by : rza, 192.168.30.40		
20/01/2026 20:48:42	Contact Addr : 2 Brook Cottages 2 Brook Cottages		
20/01/2026 20:48:42	Contact Adr2 : Lyford, WANTAGE, OX12 0EQ		
20/01/2026 20:48:42	Contact Phone : 07859 883 587		
20/01/2026 20:48:42	broadband has gone down. they have tried to power		
20/01/2026 20:48:42	cycle their equipment		
20/01/2026 20:48:47	Being Handled Message Handling Text - Site Status Unknown		AUT
20/01/2026 20:48:47	Action Started K1 Sam Savin (Mobile)		AUT
20/01/2026 20:48:48	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:48:48	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:48:48	Action Started K1 Sam Savin (Mobile)		AUT
20/01/2026 20:48:49	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:48:49	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/01/2026 20:48:49	Action Started K1 Edward Catling (Mobile)		AUT
20/01/2026 20:48:50	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
20/01/2026 20:48:50	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
20/01/2026 20:48:51	Action Started K1 Sam Crockford (Mobile)		AUT
20/01/2026 20:48:51	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
20/01/2026 20:48:51	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
20/01/2026 20:48:52	Action Started K1 Cristian Enache (Mobile)		AUT
20/01/2026 20:48:52	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
20/01/2026 20:48:52	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
20/01/2026 20:48:54	Action Started K1 Alex Beeston (Mobile)		AUT
20/01/2026 20:48:54	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
20/01/2026 20:48:54	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
20/01/2026 20:48:54	Action Started K1 James Thompson (Mobile)		AUT
20/01/2026 20:48:55	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
20/01/2026 20:48:55	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
20/01/2026 20:48:55	Action Started K1 Justin Parker (Mobile)		AUT
20/01/2026 20:48:56	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:48:56	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:48:56	Action Started K1 Justin Parker (Mobile)		AUT
20/01/2026 20:48:56	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:48:56	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/01/2026 20:48:57	Action Started K1 Nathan Waistell (Mobile)		AUT
20/01/2026 20:48:57	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
20/01/2026 20:48:57	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
20/01/2026 20:48:57	Released alarm		AUT
20/01/2026 20:48:58	Being Handled Message Handling Text - Site Status Unknown		AUT
20/01/2026 20:48:58	Action Started K2		AUT
20/01/2026 20:48:59	Action in progress: Email sent KE2		AUT
20/01/2026 20:48:59	Outcome : Contacted No Response Required KE2		AUT
20/01/2026 20:48:59	Alarm closed (Opr)		AUT
20/01/2026 21:17:40	Message Handling Text	KT1KE2	20/01/2026 21:17:57
20/01/2026 21:17:40	Contact Name : arthur		
20/01/2026 21:17:40	Contact Addr : Kings Cottage		
20/01/2026 21:17:40	Contact Adr2 : Chilson, CHIPPING NORTON, OX7 3HU		
20/01/2026 21:17:40	Message Handling Text Kings Cottage		
20/01/2026 21:17:40	Contact Phone : 07979 544 375		
20/01/2026 21:17:40	Call logged by : ml, 192.168.30.35		
20/01/2026 21:17:40	the broadband isn't working and it's completely dr		
20/01/2026 21:17:40	opped out the equipment is in the lift		
20/01/2026 21:17:47	Being Handled Message Handling Text - Site Status Unknown		AUT
20/01/2026 21:17:47	Action Started K1 Sam Savin (Mobile)		AUT
20/01/2026 21:17:47	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/01/2026 21:17:47	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/01/2026 21:17:48	Action Started K1 Sam Savin (Mobile)		AUT
20/01/2026 21:17:48	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/01/2026 21:17:48	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT

Actions P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend: I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

20/01/2026 21:17:49	Action Started K1 Edward Catling (Mobile)	AUT
20/01/2026 21:17:49	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
20/01/2026 21:17:49	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
20/01/2026 21:17:49	Action Started K1 Sam Crockford (Mobile)	AUT
20/01/2026 21:17:50	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
20/01/2026 21:17:50	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
20/01/2026 21:17:50	Action Started K1 Cristian Enache (Mobile)	AUT
20/01/2026 21:17:50	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
20/01/2026 21:17:50	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
20/01/2026 21:17:51	Action Started K1 Alex Beeston (Mobile)	AUT
20/01/2026 21:17:51	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
20/01/2026 21:17:51	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
20/01/2026 21:17:52	Action Started K1 James Thompson (Mobile)	AUT
20/01/2026 21:17:52	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
20/01/2026 21:17:52	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
20/01/2026 21:17:52	Action Started K1 Justin Parker (Mobile)	AUT
20/01/2026 21:17:53	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
20/01/2026 21:17:53	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
20/01/2026 21:17:53	Action Started K1 Justin Parker (Mobile)	AUT
20/01/2026 21:17:54	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
20/01/2026 21:17:54	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
20/01/2026 21:17:54	Action Started K1 Nathan Waistell (Mobile)	AUT
20/01/2026 21:17:54	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
20/01/2026 21:17:54	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
20/01/2026 21:17:55	Released alarm	AUT
20/01/2026 21:17:56	Being Handled Message Handling Text - Site Status Unknown	AUT
20/01/2026 21:17:56	Action Started K2	AUT
20/01/2026 21:17:56	Action in progress: Email sent KE2	AUT
20/01/2026 21:17:56	Outcome : Contacted No Response Required KE2	AUT
20/01/2026 21:17:57	Alarm closed (Opr)	AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

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