

Message Handling Report for Wurzel Ltd

Report for period: 05/04/2026 at 8:00 AM to 06/04/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

<i>Date and Time, Zone and Restore Time</i>	<i>Event, Actions Taken, Completion Time and Operator</i>	
05/04/2026 14:16:58	Message Handling Text	KT1KE2 05/04/2026 14:17:14
05/04/2026 14:16:58	Contact Name: Jonathan Stanley,	
05/04/2026 14:16:58	Contact Addr: The Old Tractor Shed,	
05/04/2026 14:16:58	Message Handling Text The Old Tractor Shed",	
05/04/2026 14:16:58	Contact Addr2: Ham Road, CHELTENHAM, GL54 4EZ,	
05/04/2026 14:16:58	IP Address: 172.18.0.4	
05/04/2026 14:16:58	Contact Phone: 07721 443 178,	
05/04/2026 14:16:58	Message Content: no internet have suggested the power on off cycle, customer is quite unhappy,	
05/04/2026 14:16:58	Initials: vsp,	
05/04/2026 14:17:04	Being Handled Message Handling Text - Site Status Unknown	AUT
05/04/2026 14:17:04	Action Started K1 Sam Savin (Mobile)	AUT
05/04/2026 14:17:05	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:17:05	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:17:05	Action Started K1 Sam Savin (Mobile)	AUT
05/04/2026 14:17:05	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:17:05	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:17:06	Action Started K1 Edward Catling (Mobile)	AUT
05/04/2026 14:17:06	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
05/04/2026 14:17:06	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
05/04/2026 14:17:07	Action Started K1 Sam Crockford (Mobile)	AUT
05/04/2026 14:17:07	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
05/04/2026 14:17:07	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
05/04/2026 14:17:07	Action Started K1 Cristian Enache (Mobile)	AUT
05/04/2026 14:17:08	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
05/04/2026 14:17:08	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
05/04/2026 14:17:08	Action Started K1 Alex Beeston (Mobile)	AUT
05/04/2026 14:17:09	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
05/04/2026 14:17:09	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
05/04/2026 14:17:09	Action Started K1 James Thompson (Mobile)	AUT
05/04/2026 14:17:09	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
05/04/2026 14:17:09	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
05/04/2026 14:17:10	Action Started K1 Justin Parker (Mobile)	AUT
05/04/2026 14:17:10	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:17:10	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:17:11	Action Started K1 Justin Parker (Mobile)	AUT
05/04/2026 14:17:11	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:17:11	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:17:11	Action Started K1 Nathan Waistell (Mobile)	AUT
05/04/2026 14:17:12	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
05/04/2026 14:17:12	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
05/04/2026 14:17:12	Released alarm	AUT
05/04/2026 14:17:13	Being Handled Message Handling Text - Site Status Unknown	AUT
05/04/2026 14:17:13	Action Started K2	AUT
05/04/2026 14:17:13	Action in progress: Email sent KE2	AUT
05/04/2026 14:17:13	Outcome : Contacted No Response Required KE2	AUT
05/04/2026 14:17:14	Alarm closed (Opr)	AUT
05/04/2026 14:38:07	Message Handling Text	KT1KE2 05/04/2026 14:38:22

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

05/04/2026 14:38:07	Message Handling Text The Laundry, Bloxham Grove Farm",	
05/04/2026 14:38:07	Contact Name: Peter,	
05/04/2026 14:38:07	IP Address: 172.18.0.4	
05/04/2026 14:38:07	Contact Addr: Residential ,	
05/04/2026 14:38:07	Contact Addr2: Bloxham Grove Road, Bloxham Grove, BANBURY, OX15 4LL,	
05/04/2026 14:38:07	Contact Phone: 07793 322 745 ,	
05/04/2026 14:38:07	Message Content: No internet - please call and advise. ,	
05/04/2026 14:38:07	Initials: LGD,	
05/04/2026 14:38:13	Being Handled Message Handling Text - Site Status Unknown	AUT
05/04/2026 14:38:13	Action Started K1 Sam Savin (Mobile)	AUT
05/04/2026 14:38:14	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:38:14	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:38:14	Action Started K1 Sam Savin (Mobile)	AUT
05/04/2026 14:38:15	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:38:15	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
05/04/2026 14:38:15	Action Started K1 Edward Catling (Mobile)	AUT
05/04/2026 14:38:16	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
05/04/2026 14:38:16	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
05/04/2026 14:38:16	Action Started K1 Sam Crockford (Mobile)	AUT
05/04/2026 14:38:16	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
05/04/2026 14:38:16	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
05/04/2026 14:38:17	Action Started K1 Cristian Enache (Mobile)	AUT
05/04/2026 14:38:17	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
05/04/2026 14:38:17	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
05/04/2026 14:38:17	Action Started K1 Alex Beeston (Mobile)	AUT
05/04/2026 14:38:18	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
05/04/2026 14:38:18	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
05/04/2026 14:38:18	Action Started K1 James Thompson (Mobile)	AUT
05/04/2026 14:38:19	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
05/04/2026 14:38:19	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
05/04/2026 14:38:19	Action Started K1 Justin Parker (Mobile)	AUT
05/04/2026 14:38:19	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:38:19	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:38:20	Action Started K1 Justin Parker (Mobile)	AUT
05/04/2026 14:38:20	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:38:20	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
05/04/2026 14:38:20	Action Started K1 Nathan Waistell (Mobile)	AUT
05/04/2026 14:38:21	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
05/04/2026 14:38:21	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
05/04/2026 14:38:21	Released alarm	AUT
05/04/2026 14:38:22	Being Handled Message Handling Text - Site Status Unknown	AUT
05/04/2026 14:38:22	Action Started K2	AUT
05/04/2026 14:38:22	Action in progress: Email sent KE2	AUT
05/04/2026 14:38:22	Outcome : Contacted No Response Required KE2	AUT
05/04/2026 14:38:22	Alarm closed (Opr)	AUT

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P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

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