

Message Handling Report for Wurzel Ltd

Report for period: 29/04/2024 at 8:00 AM to 30/04/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

29/04/2024 17:24:06	Message Handling Text	KT1KE2	29/04/2024 17:30:22
29/04/2024 17:24:06	Contact Name : Latricia Cooper		
29/04/2024 17:24:06	Contact Addr : . Eaton Hastings House		
29/04/2024 17:24:06	Message Handling Text Eaton Hastings House		
29/04/2024 17:24:06	Contact Adr2 : Eaton Hastings, FARINGDON, SN7 8BJ		
29/04/2024 17:24:06	Call logged by : LSK, 192.168.10.144		
29/04/2024 17:24:06	Contact Phone : 07909 961 133		
29/04/2024 17:24:06	Broadband struggling to connect, advised a restart		
29/04/2024 17:24:06	but still not connecting. Please call		
29/04/2024 17:24:16	Being Handled Message Handling Text - Site Status Unknown		JTA
29/04/2024 17:24:20	Action Started K1 Edward Catling (Mobile)		JTA
29/04/2024 17:24:21	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
29/04/2024 17:24:21	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
29/04/2024 17:24:22	Action Started K1 Sam Savin (Mobile)		JTA
29/04/2024 17:24:23	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
29/04/2024 17:24:23	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
29/04/2024 17:24:25	Action Started K1 Justin Parker (Mobile)		JTA
29/04/2024 17:24:26	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
29/04/2024 17:24:26	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
29/04/2024 17:24:27	Action Started K1 Lewis Jones (Mobile)		JTA
29/04/2024 17:24:27	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
29/04/2024 17:24:27	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
29/04/2024 17:24:29	Action Started K1 Alex Beeston (Mobile)		JTA
29/04/2024 17:24:29	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
29/04/2024 17:24:29	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
29/04/2024 17:24:31	Action Started K1 Nathan Waistell (Mobile)		JTA
29/04/2024 17:24:31	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
29/04/2024 17:24:31	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
29/04/2024 17:24:32	Action Started K1 Maaliq Okten (Mobile)		JTA
29/04/2024 17:24:33	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
29/04/2024 17:24:33	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
29/04/2024 17:25:12	text only just sent suspended it for 5 min		JTA
29/04/2024 17:25:17	Alarm suspended until 17:30 on 29 April 2024		JTA
29/04/2024 17:25:17	Released alarm		JTA
29/04/2024 17:30:22	Being Handled Message Handling Text - Site Status Unknown		AUT
29/04/2024 17:30:22	Action Started K2		AUT
29/04/2024 17:30:22	Action in progress: Email sent KE2		AUT
29/04/2024 17:30:22	Outcome : Contacted No Response Required KE2		AUT
29/04/2024 17:30:22	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account