

Message Handling Report for Wurzel Ltd

Report for period: 13/09/2025 at 8:00 AM to 14/09/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

13/09/2025 11:50:21	Message Handling Text	KT1KE2	13/09/2025 11:50:42
13/09/2025 11:50:21	Contact Name : woolin		
13/09/2025 11:50:21	Contact Addr : Sedgcombe Farm House		
13/09/2025 11:50:21	Contact Adr2 : Broad Campden, CHIPPING CAMPDEN, GL55 6UY		
13/09/2025 11:50:21	Contact Phone : 07976 390 945		
13/09/2025 11:50:21	customer says internet signal not strong enough to		
13/09/2025 11:50:21	cover whole property - would like engineer to call		
13/09/2025 11:50:21	I to see what options are available to boost signal		
13/09/2025 11:50:21	Message Handling Text Sedgcombe Farm House		
13/09/2025 11:50:21	Call logged by : ah , 192.168.30.43		
13/09/2025 11:50:28	Being Handled Message Handling Text - Site Status Unknown		AUT
13/09/2025 11:50:28	Action Started K1 Sam Savin (Mobile)		AUT
13/09/2025 11:50:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
13/09/2025 11:50:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
13/09/2025 11:50:30	Action Started K1 Sam Savin (Mobile)		AUT
13/09/2025 11:50:31	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
13/09/2025 11:50:31	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
13/09/2025 11:50:31	Action Started K1 Edward Catling (Mobile)		AUT
13/09/2025 11:50:32	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
13/09/2025 11:50:32	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
13/09/2025 11:50:32	Action Started K1 Sam Crockford (Mobile)		AUT
13/09/2025 11:50:33	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
13/09/2025 11:50:33	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
13/09/2025 11:50:33	Action Started K1 Cristian Enache (Mobile)		AUT
13/09/2025 11:50:34	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
13/09/2025 11:50:34	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
13/09/2025 11:50:34	Action Started K1 Alex Beeston (Mobile)		AUT
13/09/2025 11:50:35	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
13/09/2025 11:50:35	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
13/09/2025 11:50:35	Action Started K1 James Thompson (Mobile)		AUT
13/09/2025 11:50:36	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
13/09/2025 11:50:36	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
13/09/2025 11:50:36	Action Started K1 Justin Parker (Mobile)		AUT
13/09/2025 11:50:37	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
13/09/2025 11:50:37	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
13/09/2025 11:50:38	Action Started K1 Justin Parker (Mobile)		AUT
13/09/2025 11:50:39	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
13/09/2025 11:50:39	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
13/09/2025 11:50:39	Action Started K1 Nathan Waistell (Mobile)		AUT
13/09/2025 11:50:40	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
13/09/2025 11:50:40	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
13/09/2025 11:50:40	Released alarm		AUT
13/09/2025 11:50:42	Being Handled Message Handling Text - Site Status Unknown		AUT
13/09/2025 11:50:42	Action Started K2		AUT
13/09/2025 11:50:42	Action in progress: Email sent KE2		AUT
13/09/2025 11:50:42	Outcome : Contacted No Response Required KE2		AUT
13/09/2025 11:50:42	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account