

Message Handling Report for Wurzel Ltd

Report for period: 03/11/2025 at 8:00 AM to 04/11/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

03/11/2025 17:49:47	Message Handling Text	KT1KE2	03/11/2025 17:50:05
03/11/2025 17:49:47	Contact Name : letitia cooper		
03/11/2025 17:49:47	Contact Addr : Eaton Hastings House		
03/11/2025 17:49:47	Message Handling Text Eaton Hastings House		
03/11/2025 17:49:47	Contact Adr2 : Eaton Hastings, FARINGDON, SN7 8BJ		
03/11/2025 17:49:47	Call logged by : ml, 192.168.30.18		
03/11/2025 17:49:47	Contact Phone : 07909 961 133		
03/11/2025 17:49:47	Wi-Fi still not working has been off all day ring		
03/11/2025 17:49:47	to advise asap please		
03/11/2025 17:49:53	Being Handled Message Handling Text - Site Status Unknown		AUT
03/11/2025 17:49:53	Action Started K1 Sam Savin (Mobile)		AUT
03/11/2025 17:49:53	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/11/2025 17:49:53	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/11/2025 17:49:54	Action Started K1 Sam Savin (Mobile)		AUT
03/11/2025 17:49:55	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/11/2025 17:49:55	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/11/2025 17:49:55	Action Started K1 Edward Catling (Mobile)		AUT
03/11/2025 17:49:55	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
03/11/2025 17:49:55	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
03/11/2025 17:49:56	Action Started K1 Sam Crockford (Mobile)		AUT
03/11/2025 17:49:56	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
03/11/2025 17:49:56	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
03/11/2025 17:49:56	Action Started K1 Cristian Enache (Mobile)		AUT
03/11/2025 17:49:57	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
03/11/2025 17:49:57	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
03/11/2025 17:49:58	Action Started K1 Alex Beeston (Mobile)		AUT
03/11/2025 17:49:58	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
03/11/2025 17:49:58	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
03/11/2025 17:49:58	Action Started K1 James Thompson (Mobile)		AUT
03/11/2025 17:49:59	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
03/11/2025 17:49:59	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
03/11/2025 17:49:59	Action Started K1 Justin Parker (Mobile)		AUT
03/11/2025 17:50:00	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/11/2025 17:50:00	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/11/2025 17:50:00	Action Started K1 Justin Parker (Mobile)		AUT
03/11/2025 17:50:01	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/11/2025 17:50:01	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/11/2025 17:50:01	Action Started K1 Nathan Waistell (Mobile)		AUT
03/11/2025 17:50:02	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
03/11/2025 17:50:02	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
03/11/2025 17:50:02	Released alarm		AUT
03/11/2025 17:50:05	Being Handled Message Handling Text - Site Status Unknown		AUT
03/11/2025 17:50:05	Action Started K2		AUT
03/11/2025 17:50:05	Action in progress: Email sent KE2		AUT
03/11/2025 17:50:05	Outcome : Contacted No Response Required KE2		AUT
03/11/2025 17:50:05	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account