

Message Handling Report for Wurzel Ltd

Report for period: 15/07/2024 at 8:00 AM to 16/07/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

15/07/2024 21:25:11	Message Handling Text	KT1KE2	15/07/2024 21:25:25
15/07/2024 21:25:11	Contact Name : mark richardson		
15/07/2024 21:25:11	Contact Addr : Tadpole Bridge Cottage		
15/07/2024 21:25:11	Message Handling Text Tadpole Bridge Cottage		
15/07/2024 21:25:11	Contact Adr2 : Buckland Marsh, FARINGDON, SN7 8RF		
15/07/2024 21:25:11	Call logged by : ML, 192.168.10.75		
15/07/2024 21:25:11	Contact Phone : 07973 436 390		
15/07/2024 21:25:11	got no broadband and have restarted the equipment		
15/07/2024 21:25:11	need engineer to attend ring or text with eta		
15/07/2024 21:25:19	Being Handled Message Handling Text - Site Status Unknown		AUT
15/07/2024 21:25:19	Action Started K1 Edward Catling (Mobile)		AUT
15/07/2024 21:25:19	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
15/07/2024 21:25:19	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
15/07/2024 21:25:20	Action Started K1 Sam Savin (Mobile)		AUT
15/07/2024 21:25:20	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/07/2024 21:25:20	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/07/2024 21:25:20	Action Started K1 Justin Parker (Mobile)		AUT
15/07/2024 21:25:20	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/07/2024 21:25:20	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/07/2024 21:25:20	Action Started K1 Lewis Jones (Mobile)		AUT
15/07/2024 21:25:20	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
15/07/2024 21:25:20	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
15/07/2024 21:25:21	Action Started K1 Alex Beeston (Mobile)		AUT
15/07/2024 21:25:21	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
15/07/2024 21:25:21	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
15/07/2024 21:25:21	Action Started K1 Nathan Waistell (Mobile)		AUT
15/07/2024 21:25:21	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
15/07/2024 21:25:21	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
15/07/2024 21:25:21	Action Started K1 Maaliq Okten (Mobile)		AUT
15/07/2024 21:25:21	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
15/07/2024 21:25:21	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
15/07/2024 21:25:21	Released alarm		AUT
15/07/2024 21:25:25	Being Handled Message Handling Text - Site Status Unknown		AUT
15/07/2024 21:25:25	Action Started K2		AUT
15/07/2024 21:25:25	Action in progress: Email sent KE2		AUT
15/07/2024 21:25:25	Outcome : Contacted No Response Required KE2		AUT
15/07/2024 21:25:25	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account