

Message Handling Report for Wurzel Ltd

Report for period: 14/02/2026 at 8:00 AM to 15/02/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

Date and Time, Zone and Restore Time	Event, Actions Taken, Completion Time and Operator	KT1KE2	14/02/2026 09:16:17
14/02/2026 09:16:00	Message Handling Text	KT1KE2	14/02/2026 09:16:17
14/02/2026 09:16:00	Contact Name : rob		
14/02/2026 09:16:00	Contact Addr : Lattin Down Kilne		
14/02/2026 09:16:00	Contact Adr2 : Lockinge, WANTAGE, OX12 8PA		
14/02/2026 09:16:00	Contact Phone : 0786 651 82 73		
14/02/2026 09:16:00	broadband issue, has turned off the power and swit		
14/02/2026 09:16:00	ched it back on several times but its still not wo		
14/02/2026 09:16:00	rking. please call to advise		
14/02/2026 09:16:00	Message Handling Text Lattin Down Kilne		
14/02/2026 09:16:00	Call logged by : lte, 192.168.30.14		
14/02/2026 09:16:06	Being Handled Message Handling Text - Site Status Unknown		AUT
14/02/2026 09:16:06	Action Started K1 Sam Savin (Mobile)		AUT
14/02/2026 09:16:06	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:16:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:16:07	Action Started K1 Sam Savin (Mobile)		AUT
14/02/2026 09:16:08	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:16:08	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:16:08	Action Started K1 Edward Catling (Mobile)		AUT
14/02/2026 09:16:09	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
14/02/2026 09:16:09	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
14/02/2026 09:16:09	Action Started K1 Sam Crockford (Mobile)		AUT
14/02/2026 09:16:10	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
14/02/2026 09:16:10	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
14/02/2026 09:16:10	Action Started K1 Cristian Enache (Mobile)		AUT
14/02/2026 09:16:11	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
14/02/2026 09:16:11	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
14/02/2026 09:16:11	Action Started K1 Alex Beeston (Mobile)		AUT
14/02/2026 09:16:12	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
14/02/2026 09:16:12	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
14/02/2026 09:16:12	Action Started K1 James Thompson (Mobile)		AUT
14/02/2026 09:16:13	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
14/02/2026 09:16:13	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
14/02/2026 09:16:13	Action Started K1 Justin Parker (Mobile)		AUT
14/02/2026 09:16:13	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:16:13	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:16:14	Action Started K1 Justin Parker (Mobile)		AUT
14/02/2026 09:16:15	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:16:15	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:16:15	Action Started K1 Nathan Waistell (Mobile)		AUT
14/02/2026 09:16:16	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
14/02/2026 09:16:16	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
14/02/2026 09:16:16	Released alarm		AUT
14/02/2026 09:16:17	Being Handled Message Handling Text - Site Status Unknown		AUT
14/02/2026 09:16:17	Action Started K2		AUT
14/02/2026 09:16:17	Action in progress: Email sent KE2		AUT
14/02/2026 09:16:17	Outcome : Contacted No Response Required KE2		AUT
14/02/2026 09:16:17	Alarm closed (Opr)		AUT
14/02/2026 09:32:20	Message Handling Text	KT1KE2	14/02/2026 09:32:34

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

14/02/2026 09:32:20	Message Handling Text Hillside Barn		
14/02/2026 09:32:20	Call logged by : lte, 192.168.30.14		
14/02/2026 09:32:20	Contact Name : jason		
14/02/2026 09:32:20	Contact Addr : Hillside Barn		
14/02/2026 09:32:20	Contact Adr2 : Ham Road, CHELTENHAM, GL54 4EZ		
14/02/2026 09:32:20	Contact Phone : 077 888 78 637		
14/02/2026 09:32:20	no internet on site on going issue, has happened 3		
14/02/2026 09:32:20	weeks in a row please call to advise		
14/02/2026 09:32:25	Being Handled Message Handling Text - Site Status Unknown		AUT
14/02/2026 09:32:25	Action Started K1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:25	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:25	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:26	Action Started K1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:26	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:26	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:27	Action Started K1 Edward Catling (Mobile)		AUT
14/02/2026 09:32:27	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
14/02/2026 09:32:27	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
14/02/2026 09:32:27	Action Started K1 Sam Crockford (Mobile)		AUT
14/02/2026 09:32:28	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
14/02/2026 09:32:28	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
14/02/2026 09:32:28	Action Started K1 Cristian Enache (Mobile)		AUT
14/02/2026 09:32:28	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
14/02/2026 09:32:28	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
14/02/2026 09:32:29	Action Started K1 Alex Beeston (Mobile)		AUT
14/02/2026 09:32:29	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
14/02/2026 09:32:29	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
14/02/2026 09:32:29	Action Started K1 James Thompson (Mobile)		AUT
14/02/2026 09:32:30	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
14/02/2026 09:32:30	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
14/02/2026 09:32:30	Action Started K1 Justin Parker (Mobile)		AUT
14/02/2026 09:32:31	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:32:31	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:32:31	Action Started K1 Justin Parker (Mobile)		AUT
14/02/2026 09:32:31	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:32:31	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
14/02/2026 09:32:32	Action Started K1 Nathan Waistell (Mobile)		AUT
14/02/2026 09:32:32	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
14/02/2026 09:32:32	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
14/02/2026 09:32:32	Released alarm		AUT
14/02/2026 09:32:33	Being Handled Message Handling Text - Site Status Unknown		AUT
14/02/2026 09:32:33	Action Started K2		AUT
14/02/2026 09:32:34	Action in progress: Email sent KE2		AUT
14/02/2026 09:32:34	Outcome : Contacted No Response Required KE2		AUT
14/02/2026 09:32:34	Alarm closed (Opr)		AUT
14/02/2026 09:32:30	Message Handling Text	KT1KE2	14/02/2026 09:32:46
14/02/2026 09:32:30	Contact Name : Karen Soo		
14/02/2026 09:32:30	Contact Addr : . Ham Hill South Cottage		
14/02/2026 09:32:30	Message Handling Text Ham Hill South Cottage		
14/02/2026 09:32:30	Contact Adr2 : Ham Road, CHELTENHAM, GL54 4EZ		
14/02/2026 09:32:30	Call logged by : PRE, 192.168.30.9		
14/02/2026 09:32:30	Contact Phone : 07986 290 250		
14/02/2026 09:32:30	Online class taking place today, had to cancel las		
14/02/2026 09:32:30	t 2 weeks No internet connection or signal. has tu		
14/02/2026 09:32:30	rned it off for 20 seconds.07788878637 please call		
14/02/2026 09:32:36	Being Handled Message Handling Text - Site Status Unknown		AUT
14/02/2026 09:32:36	Action Started K1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:37	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:37	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
14/02/2026 09:32:37	Action Started K1 Sam Savin (Mobile)		AUT

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14/02/2026 09:32:37	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
14/02/2026 09:32:37	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
14/02/2026 09:32:38	Action Started K1 Edward Catling (Mobile)	AUT
14/02/2026 09:32:38	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
14/02/2026 09:32:38	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
14/02/2026 09:32:38	Action Started K1 Sam Crockford (Mobile)	AUT
14/02/2026 09:32:39	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
14/02/2026 09:32:39	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
14/02/2026 09:32:39	Action Started K1 Cristian Enache (Mobile)	AUT
14/02/2026 09:32:39	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
14/02/2026 09:32:39	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
14/02/2026 09:32:40	Action Started K1 Alex Beeston (Mobile)	AUT
14/02/2026 09:32:40	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
14/02/2026 09:32:40	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
14/02/2026 09:32:40	Action Started K1 James Thompson (Mobile)	AUT
14/02/2026 09:32:41	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
14/02/2026 09:32:41	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
14/02/2026 09:32:41	Action Started K1 Justin Parker (Mobile)	AUT
14/02/2026 09:32:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
14/02/2026 09:32:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
14/02/2026 09:32:42	Action Started K1 Justin Parker (Mobile)	AUT
14/02/2026 09:32:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
14/02/2026 09:32:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
14/02/2026 09:32:43	Action Started K1 Nathan Waistell (Mobile)	AUT
14/02/2026 09:32:43	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
14/02/2026 09:32:43	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
14/02/2026 09:32:43	Released alarm	AUT
14/02/2026 09:32:44	Being Handled Message Handling Text - Site Status Unknown	AUT
14/02/2026 09:32:44	Action Started K2	AUT
14/02/2026 09:32:46	Action in progress: Email sent KE2	AUT
14/02/2026 09:32:46	Outcome : Contacted No Response Required KE2	AUT
14/02/2026 09:32:46	Alarm closed (Opr)	AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

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