

Message Handling Report for Wurzel Ltd

Report for period: 27/06/2026 at 8:00 AM to 28/06/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

27/06/2026 09:10:42	Message Handling Text	KT1KE2	27/06/2026 09:11:03
27/06/2026 09:10:42	Contact Name: mark phipps ,		
27/06/2026 09:10:42	Contact Addr: Clarks Hill , Clarks Hill ,		
27/06/2026 09:10:42	Message Handling Text Clarks Hill "		
27/06/2026 09:10:42	Contact Addr2: Wyck Beacon, Upper Rissington, CHELTENHAM, GL54 2NE,		
27/06/2026 09:10:42	IP Address: 172.18.0.5		
27/06/2026 09:10:42	Contact Phone: 07966 267 313,		
27/06/2026 09:10:42	Message Content: no internet connection - needs urgent attention as alarm is connected - customer has tried reboot but still not responding ,		
27/06/2026 09:10:42	Initials: aH ,		
27/06/2026 09:10:48	Being Handled Message Handling Text - Site Status Unknown		AUT
27/06/2026 09:10:48	Action Started K1 Sam Savin (Mobile)		AUT
27/06/2026 09:10:49	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
27/06/2026 09:10:49	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
27/06/2026 09:10:49	Action Started K1 Sam Savin (Mobile)		AUT
27/06/2026 09:10:50	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
27/06/2026 09:10:50	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
27/06/2026 09:10:50	Action Started K1 Edward Catling (Mobile)		AUT
27/06/2026 09:10:51	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
27/06/2026 09:10:51	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
27/06/2026 09:10:51	Action Started K1 Sam Crockford (Mobile)		AUT
27/06/2026 09:10:52	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
27/06/2026 09:10:52	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
27/06/2026 09:10:53	Action Started K1 Cristian Enache (Mobile)		AUT
27/06/2026 09:10:54	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
27/06/2026 09:10:54	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
27/06/2026 09:10:54	Action Started K1 Alex Beeston (Mobile)		AUT
27/06/2026 09:10:55	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
27/06/2026 09:10:55	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
27/06/2026 09:10:55	Action Started K1 James Thompson (Mobile)		AUT
27/06/2026 09:10:56	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
27/06/2026 09:10:56	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
27/06/2026 09:10:57	Action Started K1 Justin Parker (Mobile)		AUT
27/06/2026 09:10:57	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
27/06/2026 09:10:57	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
27/06/2026 09:10:58	Action Started K1 Justin Parker (Mobile)		AUT
27/06/2026 09:10:58	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
27/06/2026 09:10:58	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
27/06/2026 09:10:59	Action Started K1 Nathan Waistell (Mobile)		AUT
27/06/2026 09:10:59	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
27/06/2026 09:10:59	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
27/06/2026 09:11:00	Released alarm		AUT
27/06/2026 09:11:02	Being Handled Message Handling Text - Site Status Unknown		AUT
27/06/2026 09:11:02	Action Started K2		AUT
27/06/2026 09:11:02	Action in progress: Email sent KE2		AUT
27/06/2026 09:11:02	Outcome : Contacted No Response Required KE2		AUT
27/06/2026 09:11:03	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account