

Message Handling Report for Wurzel Ltd

Report for period: 16/05/2026 at 8:00 AM to 17/05/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

16/05/2026 16:34:04	Message Handling Text	KT1KE2	16/05/2026 16:34:22
16/05/2026 16:34:04	Contact Name: Federico,		
16/05/2026 16:34:04	Contact Addr: residential, Hill Barn Farm,		
16/05/2026 16:34:04	Message Handling Text Hill Barn Farm",		
16/05/2026 16:34:04	Contact Addr2: Winchcombe, CHELTENHAM, GL54 5AN,		
16/05/2026 16:34:04	IP Address: 172.18.0.4		
16/05/2026 16:34:04	Contact Phone: 077 02 20 50 58,		
16/05/2026 16:34:04	Message Content: internet has just stopped work, have power cycled but hast worked ,		
16/05/2026 16:34:04	Initials: vsp,		
16/05/2026 16:34:10	Being Handled Message Handling Text - Site Status Unknown		AUT
16/05/2026 16:34:10	Action Started K1 Sam Savin (Mobile)		AUT
16/05/2026 16:34:10	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/05/2026 16:34:10	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/05/2026 16:34:11	Action Started K1 Sam Savin (Mobile)		AUT
16/05/2026 16:34:11	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/05/2026 16:34:12	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/05/2026 16:34:12	Action Started K1 Edward Catling (Mobile)		AUT
16/05/2026 16:34:12	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
16/05/2026 16:34:12	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
16/05/2026 16:34:13	Action Started K1 Sam Crockford (Mobile)		AUT
16/05/2026 16:34:13	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
16/05/2026 16:34:13	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
16/05/2026 16:34:14	Action Started K1 Cristian Enache (Mobile)		AUT
16/05/2026 16:34:15	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
16/05/2026 16:34:15	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
16/05/2026 16:34:15	Action Started K1 Alex Beeston (Mobile)		AUT
16/05/2026 16:34:16	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
16/05/2026 16:34:16	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
16/05/2026 16:34:16	Action Started K1 James Thompson (Mobile)		AUT
16/05/2026 16:34:17	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
16/05/2026 16:34:17	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
16/05/2026 16:34:17	Action Started K1 Justin Parker (Mobile)		AUT
16/05/2026 16:34:18	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/05/2026 16:34:18	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/05/2026 16:34:18	Action Started K1 Justin Parker (Mobile)		AUT
16/05/2026 16:34:19	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/05/2026 16:34:19	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/05/2026 16:34:19	Action Started K1 Nathan Waistell (Mobile)		AUT
16/05/2026 16:34:20	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
16/05/2026 16:34:20	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
16/05/2026 16:34:20	Released alarm		AUT
16/05/2026 16:34:21	Being Handled Message Handling Text - Site Status Unknown		AUT
16/05/2026 16:34:21	Action Started K2		AUT
16/05/2026 16:34:21	Action in progress: Email sent KE2		AUT
16/05/2026 16:34:21	Outcome : Contacted No Response Required KE2		AUT
16/05/2026 16:34:22	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account