

Message Handling Report for Wurzel Ltd

Report for period: 05/05/2024 at 8:00 AM to 06/05/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

05/05/2024 15:01:54	Message Handling Text	KT1KE2	05/05/2024 15:02:07
05/05/2024 15:01:54	Contact Name : mr goffe		
05/05/2024 15:01:54	Contact Addr : residential Ladbroke Barn		
05/05/2024 15:01:54	Message Handling Text Ladbroke Barn		
05/05/2024 15:01:54	Contact Adr2 : Duns Tew Road, Middle Barton, CHIPPING NORTON, OX7 7DF		
05/05/2024 15:01:54	Call logged by : cwt, 192.168.10.122		
05/05/2024 15:01:54	Contact Phone : 07899 916971		
05/05/2024 15:01:54	broadbands gone down since friday. please call		
05/05/2024 15:02:01	Being Handled Message Handling Text - Site Status Unknown		AUT
05/05/2024 15:02:01	Action Started K1 Edward Catling (Mobile)		AUT
05/05/2024 15:02:01	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
05/05/2024 15:02:01	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
05/05/2024 15:02:01	Action Started K1 Sam Savin (Mobile)		AUT
05/05/2024 15:02:01	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
05/05/2024 15:02:01	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
05/05/2024 15:02:02	Action Started K1 Justin Parker (Mobile)		AUT
05/05/2024 15:02:02	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
05/05/2024 15:02:02	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
05/05/2024 15:02:02	Action Started K1 Lewis Jones (Mobile)		AUT
05/05/2024 15:02:02	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
05/05/2024 15:02:02	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
05/05/2024 15:02:02	Action Started K1 Alex Beeston (Mobile)		AUT
05/05/2024 15:02:03	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
05/05/2024 15:02:03	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
05/05/2024 15:02:03	Action Started K1 Nathan Waistell (Mobile)		AUT
05/05/2024 15:02:03	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
05/05/2024 15:02:03	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
05/05/2024 15:02:03	Action Started K1 Maaliq Okten (Mobile)		AUT
05/05/2024 15:02:03	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
05/05/2024 15:02:03	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
05/05/2024 15:02:03	Released alarm		AUT
05/05/2024 15:02:07	Being Handled Message Handling Text - Site Status Unknown		AUT
05/05/2024 15:02:07	Action Started K2		AUT
05/05/2024 15:02:07	Action in progress: Email sent KE2		AUT
05/05/2024 15:02:07	Outcome : Contacted No Response Required KE2		AUT
05/05/2024 15:02:07	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account