

Message Handling Report for Wurzel Ltd

Report for period: 13/12/2025 at 8:00 AM to 14/12/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

13/12/2025 16:40:18	Message Handling Text	KT1KE2	13/12/2025 16:40:37
13/12/2025 16:40:18	Contact Name : Caroline dancer		
13/12/2025 16:40:18	Contact Addr : residential 3 Harcombe Cottages		
13/12/2025 16:40:18	Contact Adr2 : Chastleton, MORETON-IN-MARSH, GL56 0SU		
13/12/2025 16:40:18	Contact Phone : 07805 44 55 60		
13/12/2025 16:40:18	shepherded hooks wifi and house wifi not working s		
13/12/2025 16:40:18	ince since planned power cut today, have tried to		
13/12/2025 16:40:18	reboot off then on but no luck, please and advise		
13/12/2025 16:40:18	Message Handling Text 3 Harcombe Cottages		
13/12/2025 16:40:18	Call logged by : vsp, 192.168.30.23		
13/12/2025 16:40:24	Being Handled Message Handling Text - Site Status Unknown		AUT
13/12/2025 16:40:24	Action Started K1 Sam Savin (Mobile)		AUT
13/12/2025 16:40:25	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
13/12/2025 16:40:25	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
13/12/2025 16:40:25	Action Started K1 Sam Savin (Mobile)		AUT
13/12/2025 16:40:26	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
13/12/2025 16:40:26	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
13/12/2025 16:40:27	Action Started K1 Edward Catling (Mobile)		AUT
13/12/2025 16:40:27	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
13/12/2025 16:40:27	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
13/12/2025 16:40:27	Action Started K1 Sam Crockford (Mobile)		AUT
13/12/2025 16:40:28	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
13/12/2025 16:40:28	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
13/12/2025 16:40:28	Action Started K1 Cristian Enache (Mobile)		AUT
13/12/2025 16:40:29	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
13/12/2025 16:40:29	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
13/12/2025 16:40:30	Action Started K1 Alex Beeston (Mobile)		AUT
13/12/2025 16:40:30	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
13/12/2025 16:40:30	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
13/12/2025 16:40:31	Action Started K1 James Thompson (Mobile)		AUT
13/12/2025 16:40:31	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
13/12/2025 16:40:32	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
13/12/2025 16:40:32	Action Started K1 Justin Parker (Mobile)		AUT
13/12/2025 16:40:33	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
13/12/2025 16:40:33	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
13/12/2025 16:40:33	Action Started K1 Justin Parker (Mobile)		AUT
13/12/2025 16:40:33	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
13/12/2025 16:40:33	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
13/12/2025 16:40:34	Action Started K1 Nathan Waistell (Mobile)		AUT
13/12/2025 16:40:34	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
13/12/2025 16:40:34	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
13/12/2025 16:40:35	Released alarm		AUT
13/12/2025 16:40:36	Being Handled Message Handling Text - Site Status Unknown		AUT
13/12/2025 16:40:36	Action Started K2		AUT
13/12/2025 16:40:37	Action in progress: Email sent KE2		AUT
13/12/2025 16:40:37	Outcome : Contacted No Response Required KE2		AUT
13/12/2025 16:40:37	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account