

Message Handling Report for Wurzel Ltd

Report for period: 12/08/2025 at 8:00 AM to 13/08/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

13/08/2025 00:50:08	Message Handling Text	KT1KE2	13/08/2025 00:50:26
13/08/2025 00:50:08	Contact Name : JASMINE		
13/08/2025 00:50:08	Contact Addr : THE FARMER'S DOG Asthall		
13/08/2025 00:50:08	Contact Adr2 : ., BURFORD, OX18 4HJ		
13/08/2025 00:50:08	Contact Phone : 07450956552		
13/08/2025 00:50:08	COULD NOT SET SHO3WING ACTIVE FAULT ON THE PANEL B		
13/08/2025 00:50:08	UT DID NOT STATE WHAT WAS THE FAULT AND WHERE AND		
13/08/2025 00:50:08	NEEDS ENG SUPPORT-		
13/08/2025 00:50:08	Message Handling Text Asthall		
13/08/2025 00:50:08	Call logged by : LPI, 192.168.10.157		
13/08/2025 00:50:14	Being Handled Message Handling Text - Site Status Unknown		AUT
13/08/2025 00:50:14	Action Started K1 Sam Savin (Mobile)		AUT
13/08/2025 00:50:14	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
13/08/2025 00:50:14	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
13/08/2025 00:50:15	Action Started K1 Sam Savin (Mobile)		AUT
13/08/2025 00:50:15	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
13/08/2025 00:50:15	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
13/08/2025 00:50:16	Action Started K1 Edward Catling (Mobile)		AUT
13/08/2025 00:50:16	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
13/08/2025 00:50:16	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
13/08/2025 00:50:17	Action Started K1 Sam Crockford (Mobile)		AUT
13/08/2025 00:50:17	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
13/08/2025 00:50:17	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
13/08/2025 00:50:17	Action Started K1 Cristian Enache (Mobile)		AUT
13/08/2025 00:50:18	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
13/08/2025 00:50:18	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
13/08/2025 00:50:19	Action Started K1 Alex Beeston (Mobile)		AUT
13/08/2025 00:50:19	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
13/08/2025 00:50:19	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
13/08/2025 00:50:20	Action Started K1 James Thompson (Mobile)		AUT
13/08/2025 00:50:20	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
13/08/2025 00:50:21	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
13/08/2025 00:50:21	Action Started K1 Justin Parker (Mobile)		AUT
13/08/2025 00:50:22	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
13/08/2025 00:50:22	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
13/08/2025 00:50:22	Action Started K1 Justin Parker (Mobile)		AUT
13/08/2025 00:50:23	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
13/08/2025 00:50:23	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
13/08/2025 00:50:23	Action Started K1 Nathan Waistell (Mobile)		AUT
13/08/2025 00:50:24	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
13/08/2025 00:50:24	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
13/08/2025 00:50:25	Released alarm		AUT
13/08/2025 00:50:25	Being Handled Message Handling Text - Site Status Unknown		AUT
13/08/2025 00:50:25	Action Started K2		AUT
13/08/2025 00:50:26	Action in progress: Email sent KE2		AUT
13/08/2025 00:50:26	Outcome : Contacted No Response Required KE2		AUT
13/08/2025 00:50:26	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account