

Daily Status Report From Emcs For Wurzel Ltd

This report provides **IMPORTANT** information on your sites.
Please contact the providers Technical Support Department if any Radio fails / Polling issues are not restored so that it can be investigated.
**** Do Not Disregard ****

Total Commissioned Sites: 15

1 alarm activations were logged for your sites between 6 AM yesterday and 6 AM today. See your daily activations report for full details.
None of your sites had policed alarms in the same period.

This Daily Status Report will Display Details of :

1. Sites currently in Line Fault (5)
2. Sites with a path enablement date yesterday (0)
3. Sites that had their first signal logged yesterday (0)
4. Sites commissioned yesterday (0).
5. Sites decommissioned yesterday (0).

Line Faults - Oldest First

PLEASE NOTE: Sites fitted with CSL DualCOM and RedCARE GSM are capable of having two distinct line faults - a Land Line Fault and a GID fault.

Only when both of these are in Line Fault will the whole System be in line fault. For your information, this report will show the status of the Land Line and the GID even if only one is in Line Fault.

Contract No. Customer Name User Ref.

41001951 Worths Garage

Trans: 1 Texecom Smartcom / Pro IP/4G02400001951

Full Comms Failure Since: 02/04/2025 at 12:37:51

41002318 6 Morton Way, Halstead

Trans: 1 Texecom Smartcom / Pro IP/4G02400002318

Full Comms Failure Since: 23/04/2025 at 09:41:25

41001418 Grey Wolfe

Trans: 1 Texecom Smartcom / Pro IP/4G02400001418

Radio Comms in Fault Since 18/12/2025 at 11:06:50

Full Comms Failure Since: 18/12/2025 at 11:06:50

IP Comms Failure Since: 12/11/2025 at 17:37:26

41001746 ET Payroll

Trans: 1 Texecom Smartcom / Pro IP/4G02400001746

IP Comms Failure Since: 12/11/2025 at 21:21:10

41001412 22 Family Office

Trans: 1 Texecom Smartcom / Pro IP/4G02400001412

IP Comms Failure Since: 11/02/2026 at 08:48:35

