

Message Handling Report for Wurzel Ltd

Report for period: 10/03/2025 at 8:00 AM to 11/03/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

10/03/2025 17:41:20	Message Handling Text	KT1KE2	10/03/2025 17:41:36
10/03/2025 17:41:20	Contact Name : albertine		
10/03/2025 17:41:20	Contact Addr : . Foxglove Farm		
10/03/2025 17:41:20	Contact Adr2 : Chipping Norton Road, Chadlington, CHIPPING NORTON, OX7 3NT		
10/03/2025 17:41:20	Contact Phone : 07766726902		
10/03/2025 17:41:20	you had a call earlier today as wifi signal isnt w		
10/03/2025 17:41:20	orking and security system isnt working either. br		
10/03/2025 17:41:20	oadb has been reset can you please call to advise		
10/03/2025 17:41:20	Message Handling Text Foxglove Farm		
10/03/2025 17:41:20	Call logged by : rni, 192.168.10.74		
10/03/2025 17:41:28	Being Handled Message Handling Text - Site Status Unknown		AUT
10/03/2025 17:41:28	Action Started K1 Sam Savin (Mobile)		AUT
10/03/2025 17:41:28	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
10/03/2025 17:41:28	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
10/03/2025 17:41:29	Action Started K1 Sam Savin (Mobile)		AUT
10/03/2025 17:41:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
10/03/2025 17:41:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
10/03/2025 17:41:29	Action Started K1 Edward Catling (Mobile)		AUT
10/03/2025 17:41:29	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
10/03/2025 17:41:29	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
10/03/2025 17:41:30	Action Started K1 Sam Crockford (Mobile)		AUT
10/03/2025 17:41:30	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
10/03/2025 17:41:30	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
10/03/2025 17:41:30	Action Started K1 Cristian Enache (Mobile)		AUT
10/03/2025 17:41:30	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
10/03/2025 17:41:30	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
10/03/2025 17:41:31	Action Started K1 Alex Beeston (Mobile)		AUT
10/03/2025 17:41:31	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
10/03/2025 17:41:31	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
10/03/2025 17:41:31	Action Started K1 James Thompson (Mobile)		AUT
10/03/2025 17:41:31	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
10/03/2025 17:41:31	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
10/03/2025 17:41:31	Action Started K1 Justin Parker (Mobile)		AUT
10/03/2025 17:41:32	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
10/03/2025 17:41:32	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
10/03/2025 17:41:32	Action Started K1 Justin Parker (Mobile)		AUT
10/03/2025 17:41:32	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
10/03/2025 17:41:32	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
10/03/2025 17:41:32	Action Started K1 Nathan Waistell (Mobile)		AUT
10/03/2025 17:41:32	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
10/03/2025 17:41:32	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
10/03/2025 17:41:33	Released alarm		AUT
10/03/2025 17:41:34	Being Handled Message Handling Text - Site Status Unknown		AUT
10/03/2025 17:41:34	Action Started K2		AUT
10/03/2025 17:41:35	Action in progress: Email sent KE2		AUT
10/03/2025 17:41:35	Outcome : Contacted No Response Required KE2		AUT
10/03/2025 17:41:36	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account