

Message Handling Report for Wurzel Ltd

Report for period: 03/10/2025 at 8:00 AM to 04/10/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

03/10/2025 17:50:04	Message Handling Text	KT1KE2	03/10/2025 17:50:23
03/10/2025 17:50:04	Contact Name : mark stoneham		
03/10/2025 17:50:04	Contact Addr : whole site Stanford Park Farm		
03/10/2025 17:50:04	Contact Adr2 : Park Lane, Stanford In The Vale, FARINGDON, SN7 8PF		
03/10/2025 17:50:04	Contact Phone : 07836 51 6363		
03/10/2025 17:50:04	customer is receiving very slow internet connectio		
03/10/2025 17:50:04	n has power cycled the equipment but is still very		
03/10/2025 17:50:04	slow.		
03/10/2025 17:50:04	Message Handling Text Stanford Park Farm		
03/10/2025 17:50:04	Call logged by : vsp, 192.168.30.23		
03/10/2025 17:50:12	Being Handled Message Handling Text - Site Status Unknown		AUT
03/10/2025 17:50:12	Action Started K1 Sam Savin (Mobile)		AUT
03/10/2025 17:50:12	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/10/2025 17:50:12	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/10/2025 17:50:13	Action Started K1 Sam Savin (Mobile)		AUT
03/10/2025 17:50:14	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/10/2025 17:50:14	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/10/2025 17:50:14	Action Started K1 Edward Catling (Mobile)		AUT
03/10/2025 17:50:14	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
03/10/2025 17:50:15	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
03/10/2025 17:50:15	Action Started K1 Sam Crockford (Mobile)		AUT
03/10/2025 17:50:16	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
03/10/2025 17:50:16	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
03/10/2025 17:50:16	Action Started K1 Cristian Enache (Mobile)		AUT
03/10/2025 17:50:17	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
03/10/2025 17:50:17	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
03/10/2025 17:50:17	Action Started K1 Alex Beeston (Mobile)		AUT
03/10/2025 17:50:18	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
03/10/2025 17:50:18	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
03/10/2025 17:50:18	Action Started K1 James Thompson (Mobile)		AUT
03/10/2025 17:50:19	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
03/10/2025 17:50:19	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
03/10/2025 17:50:19	Action Started K1 Justin Parker (Mobile)		AUT
03/10/2025 17:50:19	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/10/2025 17:50:19	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/10/2025 17:50:20	Action Started K1 Justin Parker (Mobile)		AUT
03/10/2025 17:50:20	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/10/2025 17:50:20	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/10/2025 17:50:21	Action Started K1 Nathan Waistell (Mobile)		AUT
03/10/2025 17:50:22	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
03/10/2025 17:50:22	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
03/10/2025 17:50:22	Released alarm		AUT
03/10/2025 17:50:23	Being Handled Message Handling Text - Site Status Unknown		AUT
03/10/2025 17:50:23	Action Started K2		AUT
03/10/2025 17:50:23	Action in progress: Email sent KE2		AUT
03/10/2025 17:50:23	Outcome : Contacted No Response Required KE2		AUT
03/10/2025 17:50:23	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account