

Message Handling Report for Wurzel Ltd

Report for period: 03/07/2025 at 8:00 AM to 04/07/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

03/07/2025 18:39:33	Message Handling Text	KT1KE2	03/07/2025 18:39:44
03/07/2025 18:39:33	Contact Name : Michael Elliot		
03/07/2025 18:39:33	Contact Addr : , Holliers House		
03/07/2025 18:39:33	Message Handling Text Holliers House		
03/07/2025 18:39:33	Contact Adr2 : Worton Road, Middle Barton, CHIPPING NORTON, OX7 7DU		
03/07/2025 18:39:33	Call logged by : dbo, 192.168.30.44		
03/07/2025 18:39:33	Contact Phone : 077 966 814 09		
03/07/2025 18:39:33	House have had no internet for 4 hours please call		
03/07/2025 18:39:33	to advise		
03/07/2025 18:39:38	Being Handled Message Handling Text - Site Status Unknown		AUT
03/07/2025 18:39:38	Action Started K1 Sam Savin (Mobile)		AUT
03/07/2025 18:39:38	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/07/2025 18:39:38	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/07/2025 18:39:39	Action Started K1 Sam Savin (Mobile)		AUT
03/07/2025 18:39:39	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/07/2025 18:39:39	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/07/2025 18:39:39	Action Started K1 Edward Catling (Mobile)		AUT
03/07/2025 18:39:39	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
03/07/2025 18:39:39	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
03/07/2025 18:39:39	Action Started K1 Sam Crockford (Mobile)		AUT
03/07/2025 18:39:39	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
03/07/2025 18:39:40	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
03/07/2025 18:39:40	Action Started K1 Cristian Enache (Mobile)		AUT
03/07/2025 18:39:40	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
03/07/2025 18:39:40	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
03/07/2025 18:39:40	Action Started K1 Alex Beeston (Mobile)		AUT
03/07/2025 18:39:40	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
03/07/2025 18:39:40	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
03/07/2025 18:39:41	Action Started K1 James Thompson (Mobile)		AUT
03/07/2025 18:39:41	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
03/07/2025 18:39:41	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
03/07/2025 18:39:41	Action Started K1 Justin Parker (Mobile)		AUT
03/07/2025 18:39:41	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/07/2025 18:39:41	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/07/2025 18:39:41	Action Started K1 Justin Parker (Mobile)		AUT
03/07/2025 18:39:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/07/2025 18:39:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/07/2025 18:39:42	Action Started K1 Nathan Waistell (Mobile)		AUT
03/07/2025 18:39:42	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
03/07/2025 18:39:42	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
03/07/2025 18:39:42	Released alarm		AUT
03/07/2025 18:39:43	Being Handled Message Handling Text - Site Status Unknown		AUT
03/07/2025 18:39:43	Action Started K2		AUT
03/07/2025 18:39:44	Action in progress: Email sent KE2		AUT
03/07/2025 18:39:44	Outcome : Contacted No Response Required KE2		AUT
03/07/2025 18:39:44	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account