

# Message Handling Report for Wurzel Ltd

Report for period: 15/01/2025 at 8:00 AM to 16/01/2025 at 8:00 AM

Total Messages Handled : 1

## 3600 Wurzel Message Handling

The Old Coalyard  
Gagingwell  
Chipping Norton  
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

16/01/2025 07:48:38	Message Handling Text	KT1KE2	16/01/2025 07:48:49
16/01/2025 07:48:38	Contact Name : arthur		
16/01/2025 07:48:38	Contact Addr : residential Kings Cottage		
16/01/2025 07:48:38	Contact Adr2 : Chilson, CHIPPING NORTON, OX7 3HU		
16/01/2025 07:48:38	Message Handling Text Kings Cottage		
16/01/2025 07:48:38	Contact Phone : 07979 544 375		
16/01/2025 07:48:38	Call logged by : cw, 192.168.10.123		
16/01/2025 07:48:38	customers internet has gone down for the past 2 ho		
16/01/2025 07:48:38	urs		
16/01/2025 07:48:43	Being Handled Message Handling Text - Site Status Unknown		AUT
16/01/2025 07:48:43	Action Started K1 Sam Savin (Mobile)		AUT
16/01/2025 07:48:43	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/01/2025 07:48:43	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/01/2025 07:48:44	Action Started K1 Sam Savin (Mobile)		AUT
16/01/2025 07:48:44	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/01/2025 07:48:44	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/01/2025 07:48:44	Action Started K1 Edward Catling (Mobile)		AUT
16/01/2025 07:48:44	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
16/01/2025 07:48:44	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
16/01/2025 07:48:45	Action Started K1 Sam Crockford (Mobile)		AUT
16/01/2025 07:48:45	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
16/01/2025 07:48:45	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
16/01/2025 07:48:45	Action Started K1 Cristian Enache (Mobile)		AUT
16/01/2025 07:48:45	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
16/01/2025 07:48:45	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
16/01/2025 07:48:45	Action Started K1 Alex Beeston (Mobile)		AUT
16/01/2025 07:48:45	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
16/01/2025 07:48:45	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
16/01/2025 07:48:46	Action Started K1 James Thompson (Mobile)		AUT
16/01/2025 07:48:46	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
16/01/2025 07:48:46	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
16/01/2025 07:48:46	Action Started K1 Justin Parker (Mobile)		AUT
16/01/2025 07:48:46	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/01/2025 07:48:46	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/01/2025 07:48:46	Action Started K1 Justin Parker (Mobile)		AUT
16/01/2025 07:48:46	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/01/2025 07:48:47	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/01/2025 07:48:47	Action Started K1 Nathan Waistell (Mobile)		AUT
16/01/2025 07:48:47	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
16/01/2025 07:48:47	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
16/01/2025 07:48:47	Released alarm		AUT
16/01/2025 07:48:48	Being Handled Message Handling Text - Site Status Unknown		AUT
16/01/2025 07:48:48	Action Started K2		AUT
16/01/2025 07:48:49	Action in progress: Email sent KE2		AUT
16/01/2025 07:48:49	Outcome : Contacted No Response Required KE2		AUT
16/01/2025 07:48:49	Alarm closed (Opr)		AUT

### Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

### Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account