

Message Handling Report for Wurzel Ltd

Report for period: 20/11/2025 at 8:00 AM to 21/11/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

21/11/2025 00:13:21	Message Handling Text	KT1KE2	21/11/2025 00:13:39
21/11/2025 00:13:21	Contact Name : will		
21/11/2025 00:13:21	Contact Addr : THE FARMER'S DOG Asthall		
21/11/2025 00:13:21	Message Handling Text Asthall		
21/11/2025 00:13:21	Contact Adr2 : ., BURFORD, OX18 4HJ		
21/11/2025 00:13:21	Call logged by : ben, 192.168.30.36		
21/11/2025 00:13:21	Contact Phone : 07923 903 110		
21/11/2025 00:13:21	need help resetting intruder alarm.		
21/11/2025 00:13:27	Being Handled Message Handling Text - Site Status Unknown		AUT
21/11/2025 00:13:27	Action Started K1 Sam Savin (Mobile)		AUT
21/11/2025 00:13:28	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
21/11/2025 00:13:28	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
21/11/2025 00:13:29	Action Started K1 Sam Savin (Mobile)		AUT
21/11/2025 00:13:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
21/11/2025 00:13:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
21/11/2025 00:13:30	Action Started K1 Edward Catling (Mobile)		AUT
21/11/2025 00:13:30	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
21/11/2025 00:13:30	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
21/11/2025 00:13:31	Action Started K1 Sam Crockford (Mobile)		AUT
21/11/2025 00:13:31	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
21/11/2025 00:13:31	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
21/11/2025 00:13:31	Action Started K1 Cristian Enache (Mobile)		AUT
21/11/2025 00:13:32	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
21/11/2025 00:13:32	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
21/11/2025 00:13:33	Action Started K1 Alex Beeston (Mobile)		AUT
21/11/2025 00:13:33	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
21/11/2025 00:13:33	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
21/11/2025 00:13:33	Action Started K1 James Thompson (Mobile)		AUT
21/11/2025 00:13:34	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
21/11/2025 00:13:34	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
21/11/2025 00:13:34	Action Started K1 Justin Parker (Mobile)		AUT
21/11/2025 00:13:35	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
21/11/2025 00:13:35	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
21/11/2025 00:13:36	Action Started K1 Justin Parker (Mobile)		AUT
21/11/2025 00:13:36	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
21/11/2025 00:13:36	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
21/11/2025 00:13:37	Action Started K1 Nathan Waistell (Mobile)		AUT
21/11/2025 00:13:38	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
21/11/2025 00:13:38	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
21/11/2025 00:13:38	Released alarm		AUT
21/11/2025 00:13:38	Being Handled Message Handling Text - Site Status Unknown		AUT
21/11/2025 00:13:38	Action Started K2		AUT
21/11/2025 00:13:39	Action in progress: Email sent KE2		AUT
21/11/2025 00:13:39	Outcome : Contacted No Response Required KE2		AUT
21/11/2025 00:13:39	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account