

Daily Activations Report for Wurzel Ltd

Report for period: 29/06/2024 at 6:00 AM to 30/06/2024 at 6:00 AM

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time	Zone	Event Detail	Actions	Alarm Closed	Operator
29/06/2024 14:38:46	16	Message Handling Text	KT1KE2	29/06/2024 14:38:59	
29/06/2024 14:38:46		Message Handling Text New Braecroft			
29/06/2024 14:38:46		Contact Name : mrs howarth			
29/06/2024 14:38:46		Contact Addr : residential New Braecroft			
29/06/2024 14:38:46		Contact Adr2 : Upper Oddington, MORETON-IN-MARSH, GL56 0XJ			
29/06/2024 14:38:46		Contact Phone : 07917 681420			
29/06/2024 14:38:46		broadband is down			
29/06/2024 14:38:46		Call logged by : cw, 192.168.10.122			
29/06/2024 14:38:52		Being Handled Message Handling Text - Site Status Unknown			AUT
29/06/2024 14:38:52		Action Started - K1 Edward Catling (Mobile)			AUT
29/06/2024 14:38:53		Action in progress: SMS sent - KT1 Edward Catling (Mobile)			AUT
29/06/2024 14:38:53		Outcome : Contacted No Response Required - KT1 Edward Catling (Mobile)			AUT
29/06/2024 14:38:53		Action Started - K1 Sam Savin (Mobile)			AUT
29/06/2024 14:38:53		Action in progress: SMS sent - KT1 Sam Savin (Mobile)			AUT
29/06/2024 14:38:53		Outcome : Contacted No Response Required - KT1 Sam Savin (Mobile)			AUT
29/06/2024 14:38:53		Action Started - K1 Justin Parker (Mobile)			AUT
29/06/2024 14:38:53		Action in progress: SMS sent - KT1 Justin Parker (Mobile)			AUT
29/06/2024 14:38:53		Outcome : Contacted No Response Required - KT1 Justin Parker (Mobile)			AUT
29/06/2024 14:38:54		Action Started - K1 Lewis Jones (Mobile)			AUT
29/06/2024 14:38:54		Action in progress: SMS sent - KT1 Lewis Jones (Mobile)			AUT
29/06/2024 14:38:54		Outcome : Contacted No Response Required - KT1 Lewis Jones (Mobile)			AUT
29/06/2024 14:38:54		Action Started - K1 Alex Beeston (Mobile)			AUT
29/06/2024 14:38:54		Action in progress: SMS sent - KT1 Alex Beeston (Mobile)			AUT
29/06/2024 14:38:54		Outcome : Contacted No Response Required - KT1 Alex Beeston (Mobile)			AUT
29/06/2024 14:38:54		Action Started - K1 Nathan Waistell (Mobile)			AUT
29/06/2024 14:38:54		Action in progress: SMS sent - KT1 Nathan Waistell (Mobile)			AUT
29/06/2024 14:38:54		Outcome : Contacted No Response Required - KT1 Nathan Waistell (Mobile)			AUT
29/06/2024 14:38:54		Action Started - K1 Maaliq Okten (Mobile)			AUT
29/06/2024 14:38:54		Action in progress: SMS sent - KT1 Maaliq Okten (Mobile)			AUT
29/06/2024 14:38:54		Outcome : Contacted No Response Required - KT1 Maaliq Okten (Mobile)			AUT
29/06/2024 14:38:55		Released alarm			AUT
29/06/2024 14:38:59		Being Handled Message Handling Text - Site Status Unknown			AUT
29/06/2024 14:38:59		Action Started - K2			AUT
29/06/2024 14:38:59		Action in progress: Email sent - KE2			AUT
29/06/2024 14:38:59		Outcome : Contacted No Response Required - KE2			AUT
29/06/2024 14:38:59		Alarm closed (Opr)			AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Info Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Enter Cause, L = Link Account

29/06/2024 17:07:15	16	Message Handling Text	KT1KE2	29/06/2024 17:07:29
29/06/2024 17:07:15		Message Handling Text Cornwell Grove		
29/06/2024 17:07:15		Contact Name : melanie fall		
29/06/2024 17:07:15		Contact Addr : cornwell grove Cornwell Grove		
29/06/2024 17:07:15		Contact Addr2 : Cornwell, CHIPPING NORTON, OX7 6TT		
29/06/2024 17:07:15		Contact Phone : 07971 609 623		
29/06/2024 17:07:15		internet is down		
29/06/2024 17:07:15		Call logged by : cw, 192.168.10.122		
29/06/2024 17:07:23		Being Handled Message Handling Text - Site Status Unknown		AUT
29/06/2024 17:07:23		Action Started - K1 Edward Catling (Mobile)		AUT
29/06/2024 17:07:23		Action in progress: SMS sent - KT1 Edward Catling (Mobile)		AUT
29/06/2024 17:07:23		Outcome : Contacted No Response Required - KT1 Edward Catling (Mobile)		AUT
29/06/2024 17:07:23		Action Started - K1 Sam Savin (Mobile)		AUT
29/06/2024 17:07:24		Action in progress: SMS sent - KT1 Sam Savin (Mobile)		AUT
29/06/2024 17:07:24		Outcome : Contacted No Response Required - KT1 Sam Savin (Mobile)		AUT
29/06/2024 17:07:24		Action Started - K1 Justin Parker (Mobile)		AUT
29/06/2024 17:07:24		Action in progress: SMS sent - KT1 Justin Parker (Mobile)		AUT
29/06/2024 17:07:24		Outcome : Contacted No Response Required - KT1 Justin Parker (Mobile)		AUT
29/06/2024 17:07:24		Action Started - K1 Lewis Jones (Mobile)		AUT
29/06/2024 17:07:24		Action in progress: SMS sent - KT1 Lewis Jones (Mobile)		AUT
29/06/2024 17:07:24		Outcome : Contacted No Response Required - KT1 Lewis Jones (Mobile)		AUT
29/06/2024 17:07:24		Action Started - K1 Alex Beeston (Mobile)		AUT
29/06/2024 17:07:24		Action in progress: SMS sent - KT1 Alex Beeston (Mobile)		AUT
29/06/2024 17:07:25		Outcome : Contacted No Response Required - KT1 Alex Beeston (Mobile)		AUT
29/06/2024 17:07:25		Action Started - K1 Nathan Waistell (Mobile)		AUT
29/06/2024 17:07:25		Action in progress: SMS sent - KT1 Nathan Waistell (Mobile)		AUT
29/06/2024 17:07:25		Outcome : Contacted No Response Required - KT1 Nathan Waistell (Mobile)		AUT
29/06/2024 17:07:25		Action Started - K1 Maaliq Okten (Mobile)		AUT
29/06/2024 17:07:25		Action in progress: SMS sent - KT1 Maaliq Okten (Mobile)		AUT
29/06/2024 17:07:25		Outcome : Contacted No Response Required - KT1 Maaliq Okten (Mobile)		AUT
29/06/2024 17:07:25		Released alarm		AUT
29/06/2024 17:07:29		Being Handled Message Handling Text - Site Status Unknown		AUT
29/06/2024 17:07:29		Action Started - K2		AUT
29/06/2024 17:07:29		Action in progress: Email sent - KE2		AUT
29/06/2024 17:07:29		Outcome : Contacted No Response Required - KE2		AUT
29/06/2024 17:07:29		Alarm closed (Opr)		AUT
29/06/2024 19:09:27		customer rang back as they has no answer from engineer, spoke to sam he said he will get on call engineer to give site a ring.		RGA

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29/06/2024 19:46:31	16	Message Handling Text	KT1KE2	29/06/2024 19:46:51
29/06/2024 19:46:31		Message Handling Text Cornwell Grove		
29/06/2024 19:46:31		Contact Name : melanie		
29/06/2024 19:46:31		Contact Addr : Cornwell Grove		
29/06/2024 19:46:31		Contact Adr2 : Cornwell, CHIPPING NORTON, OX7 6TT		
29/06/2024 19:46:31		Contact Phone : 07971609623		
29/06/2024 19:46:31		internet is down, unable to bring it back up, been		
29/06/2024 19:46:31		waiting for a call since 5pm, please call as soon		
29/06/2024 19:46:31		as possible.		
29/06/2024 19:46:31		Call logged by : rga, 192.168.10.75		
29/06/2024 19:46:41		Being Handled Message Handling Text - Site Status Unknown		AUT
29/06/2024 19:46:45		Action Started - K1 Edward Catling (Mobile)		AUT
29/06/2024 19:46:45		Action in progress: SMS sent - KT1 Edward Catling (Mobile)		AUT
29/06/2024 19:46:45		Outcome : Contacted No Response Required - KT1 Edward Catling (Mobile)		AUT
29/06/2024 19:46:45		Action Started - K1 Sam Savin (Mobile)		AUT
29/06/2024 19:46:45		Action in progress: SMS sent - KT1 Sam Savin (Mobile)		AUT
29/06/2024 19:46:45		Outcome : Contacted No Response Required - KT1 Sam Savin (Mobile)		AUT
29/06/2024 19:46:46		Action Started - K1 Justin Parker (Mobile)		AUT
29/06/2024 19:46:46		Action in progress: SMS sent - KT1 Justin Parker (Mobile)		AUT
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29/06/2024 19:46:46		Action in progress: SMS sent - KT1 Alex Beeston (Mobile)		AUT
29/06/2024 19:46:46		Outcome : Contacted No Response Required - KT1 Alex Beeston (Mobile)		AUT
29/06/2024 19:46:47		Action Started - K1 Nathan Waistell (Mobile)		AUT
29/06/2024 19:46:47		Action in progress: SMS sent - KT1 Nathan Waistell (Mobile)		AUT
29/06/2024 19:46:47		Outcome : Contacted No Response Required - KT1 Nathan Waistell (Mobile)		AUT
29/06/2024 19:46:47		Action Started - K1 Maaliq Okten (Mobile)		AUT
29/06/2024 19:46:47		Action in progress: SMS sent - KT1 Maaliq Okten (Mobile)		AUT
29/06/2024 19:46:47		Outcome : Contacted No Response Required - KT1 Maaliq Okten (Mobile)		AUT
29/06/2024 19:46:47		Released alarm		AUT
29/06/2024 19:46:50		Being Handled Message Handling Text - Site Status Unknown		AUT
29/06/2024 19:46:50		Action Started - K2		AUT
29/06/2024 19:46:51		Action in progress: Email sent - KE2		AUT
29/06/2024 19:46:51		Outcome : Contacted No Response Required - KE2		AUT
29/06/2024 19:46:51		Alarm closed (Opr)		AUT

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