

INVOICE

INVOICE Number
INV-0149

INVOICE Date
26 Jan 2023

Wurzel Ltd

Reference: Callout to Lofts Hall

Description	Quantity	Unit Price	VAT Amount GBP	
7.5 x Hours labour @ £100.00 + VAT per hour (capped to day rate) to meet Gigaclear at Lofts Hall	1.00	550.00	20%	550.00
On site 7:45am - 3:15pm Wurzel informed by Gigaclear that their engineers were sent to the incorrect address.				
Mileage NR23 1NQ - CB11 4UN return	172.00	0.45	20%	77.40
Subtotal				627.40
Total VAT 20%				125.48
Invoice Total GBP				752.88
Total Net Payments GBP				0.00
Amount Due GBP				752.88

Oakhouse Business Centre, Norton,
Malmesbury, Wiltshire, SN16 0JW
+44 (0)1666 829080

Unit 17, Basepoint Business Centre
Victoria Road, Dartford, Kent DA1 5FS
+44 (0)20 3280 3684

email: connect@atlantis-connect.com web: www.atlantis-connect.com

Atlantis Connect is a trading name of Atlantis AV Solutions Ltd Registered in England No. 4446533. VAT Registration No. 811210006.

Registered Office: 14a Forest Gate, Pewsham, Chippenham, Wiltshire SN15 3RS

Payment Terms

Payment due on receipt of invoice.

Please make payments to: National Westminster Bank Plc

Account name: **Atlantis AV Solutions Ltd.**

Account number: **20606532**

Account sort code: **56-00-03**

Please use your invoice number as the reference. **We do not accept payments by cheque.** The cost of equipment may be required with any order, balance is due on completion or on receipt of goods unless otherwise stated. All goods remain property of ours until payment has been made in full. Save where, and to the extent that, any promotional terms apply, the price is as stated on the point of order and is exclusive of VAT or any other tax or duty payable unless stated. The amount of such taxes or duties shall be added to the price and shall be payable by you in the same manner as the price. Any invoices issued by us in respect of the price shall, save in the case of manifest error, be final, conclusive and binding on you.

Equipment warranty

We shall pass to you so far as it is able to do so, any warranty provision applicable to the equipment and provided by the original manufacturer of the equipment. You acknowledge that we are not the manufacturer of the equipment and is therefore unable to provide any additional warranty.

Software warranty

We give no warranties in relation to the third-party software; The licenses for all third-party software will be between you and the manufacturer and then you will comply with all license terms; You are buying only the media on which the third-party software is recorded and the accompanying user manuals; Nothing contained in these terms and conditions shall be construed as an assignment of any intellectual property rights in the software or user manuals.

Broadband cellular network

We have no control over the cell tower, or the incoming service. This is provided by a network provider. Please note that if the equipment of the network provider fails and this equipment does not allow a data signal to be broadcast, Atlantis AV Solutions Ltd will not be reasonable for the interruption of service or any loss of revenue if this should occur. We will however investigate on your behalf when the service will be resumed. We endeavour to keep your services running, however due to cell capacity and peak times, service quality can vary. We are not able to be held responsible for any usage used above your data package, nor are we held responsible if you are charged outside of any data allowance.

Data Roaming

Please note that all sim contracts provided by Atlantis AV Solutions Ltd are for UK use only. Atlantis AV Solutions Ltd will not be held reasonable for any usage or charges outside the UK. This will be the responsibility of the client directly.

Power Loss

In the event of power loss our equipment would turn off and the Wi-Fi network would no longer be available. We would not assume any responsibility for the interruption of a transaction or any loss of Revenue should this occur.

Inclusive minutes and data

Many of our plans give you a monthly allowance of inclusive minutes and data. International calls, calls made or received when abroad, premium rate calls, calls to other networks, text messages and data usage may be excluded from your monthly inclusive allowance. We endeavour to suspend your service once you have used 99% of your usage, however due to delays in usage from the network there is a small possibility that you are charged for usage over your allowance. Data from the networks can be delayed between 4 and 72 hr. Bolt-ons can be added anytime in the month until 23:59 on the penultimate day.

A single bolt-on is allowed per SIM, per month and the maximum bolt-on size is 100GB. Tariff changes always take effect on the first of the month. Out-of-bundle usage is charged at £0.04 per MB. It is the responsibility of you to manage SIM's usage. Minimum term on all services is 30 days unless stated otherwise. SIMs on 30-day contracts will be billed for 30 calendar days from the date the cease is requested in writing. On 12-month contracts the SIM will be ceased 30 calendar days after the cease is requested in writing, however you will be billed for the full 12-month term of the contract.

Maintenance and repairs

We reserve the right to shut-down any of our services or any part thereof at any time to carry out repair and maintenance work. We shall take reasonable steps to inform you of such shut-downs but shall not be liable if it does not do so. You need to advise us of any break in service, however caused, not due to previously advised service outage. We shall have the option to take whatever action it is deemed necessary to restore service, including requesting a site visit if required.

Privacy notices, transparency and control

We use CRM software to store your personal information to help easily manage our customers, we do not use your information for marketing purposes or pass your details on to third parties for marketing purposes. We may share your information with Ofcom or any government authority when a service or product is purchased from us that we are legally required to do so. To request a copy of our full terms and conditions please contact the office on 01666 731 006. Any payments made to this invoice or estimate will acknowledge agreement with these terms and conditions, you also agree that you have read and understand fully the terms outlined. All terms within this agreement are between you or your business as the representative where the director of your business will be our customer and us as your supplier. Terms issued by us to you are final, binding and supersede any previous agreements whether verbal, digital or in writing. None of your statutory rights have been affected within or part of our terms and conditions. All our WiFi devices are controlled via our server, we are unable to see any data transmitted between your device and the internet. However, the server controls settings, frequencies and the wireless SSID and password. All our WiFi installs are subject to a subscription to the managed services, and this may incur an annual cost. Please contact the office for more information.

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