

Message Handling Report for Wurzel Ltd

Report for period: 31/05/2026 at 8:00 AM to 01/06/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

31/05/2026 19:16:45	Message Handling Text	KT1KE2	31/05/2026 19:17:02
31/05/2026 19:16:45	Contact Name: Rosie Row,		
31/05/2026 19:16:45	Contact Addr: ., Chapel Cottage,		
31/05/2026 19:16:45	Message Handling Text Chapel Cottage",		
31/05/2026 19:16:45	Contact Addr2: Ledwell, CHIPPING NORTON, OX7 7AN,		
31/05/2026 19:16:45	IP Address: 172.18.0.5		
31/05/2026 19:16:45	Contact Phone: 07974383079,		
31/05/2026 19:16:45	Message Content: The internet went down 3:30 and hasn't come back online, caller asked for assistance with resolving this.,		
31/05/2026 19:16:45	Initials: JWY,		
31/05/2026 19:16:50	Being Handled Message Handling Text - Site Status Unknown		AUT
31/05/2026 19:16:50	Action Started K1 Sam Savin (Mobile)		AUT
31/05/2026 19:16:51	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
31/05/2026 19:16:51	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
31/05/2026 19:16:51	Action Started K1 Sam Savin (Mobile)		AUT
31/05/2026 19:16:52	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
31/05/2026 19:16:52	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
31/05/2026 19:16:52	Action Started K1 Edward Catling (Mobile)		AUT
31/05/2026 19:16:53	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
31/05/2026 19:16:53	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
31/05/2026 19:16:53	Action Started K1 Sam Crockford (Mobile)		AUT
31/05/2026 19:16:54	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
31/05/2026 19:16:54	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
31/05/2026 19:16:54	Action Started K1 Cristian Enache (Mobile)		AUT
31/05/2026 19:16:55	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
31/05/2026 19:16:55	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
31/05/2026 19:16:55	Action Started K1 Alex Beeston (Mobile)		AUT
31/05/2026 19:16:56	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
31/05/2026 19:16:56	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
31/05/2026 19:16:56	Action Started K1 James Thompson (Mobile)		AUT
31/05/2026 19:16:57	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
31/05/2026 19:16:57	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
31/05/2026 19:16:57	Action Started K1 Justin Parker (Mobile)		AUT
31/05/2026 19:16:58	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
31/05/2026 19:16:58	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
31/05/2026 19:16:58	Action Started K1 Justin Parker (Mobile)		AUT
31/05/2026 19:16:59	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
31/05/2026 19:16:59	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
31/05/2026 19:16:59	Action Started K1 Nathan Waistell (Mobile)		AUT
31/05/2026 19:17:00	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
31/05/2026 19:17:00	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
31/05/2026 19:17:00	Released alarm		AUT
31/05/2026 19:17:02	Being Handled Message Handling Text - Site Status Unknown		AUT
31/05/2026 19:17:02	Action Started K2		AUT
31/05/2026 19:17:02	Action in progress: Email sent KE2		AUT
31/05/2026 19:17:02	Outcome : Contacted No Response Required KE2		AUT
31/05/2026 19:17:02	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account