

Message Handling Report for Wurzel Ltd

Report for period: 31/01/2026 at 8:00 AM to 01/02/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

| Date and Time | Event, Actions Taken, Completion Time and Operator | Operator | Date and Time |
|---------------------|---|----------|---------------------|
| 31/01/2026 14:32:19 | Message Handling Text | KT1KE2 | 31/01/2026 14:32:39 |
| 31/01/2026 14:32:19 | Contact Name : Mell | | |
| 31/01/2026 14:32:19 | Contact Addr : Cornwell Grove | | |
| 31/01/2026 14:32:19 | Message Handling Text Cornwell Grove | | |
| 31/01/2026 14:32:19 | Contact Adr2 : Cornwell, CHIPPING NORTON, OX7 6TT | | |
| 31/01/2026 14:32:19 | Call logged by : ona, 192.168.30.14 | | |
| 31/01/2026 14:32:19 | Contact Phone : 07765 251 229 | | |
| 31/01/2026 14:32:19 | internet went down need help to get system up plea | | |
| 31/01/2026 14:32:19 | se just call to advise | | |
| 31/01/2026 14:32:25 | Being Handled Message Handling Text - Site Status Unknown | | AUT |
| 31/01/2026 14:32:26 | Action Started K1 Sam Savin (Mobile) | | AUT |
| 31/01/2026 14:32:26 | Action in progress: SMS sent KT1 Sam Savin (Mobile) | | AUT |
| 31/01/2026 14:32:26 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile) | | AUT |
| 31/01/2026 14:32:27 | Action Started K1 Sam Savin (Mobile) | | AUT |
| 31/01/2026 14:32:28 | Action in progress: SMS sent KT1 Sam Savin (Mobile) | | AUT |
| 31/01/2026 14:32:28 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile) | | AUT |
| 31/01/2026 14:32:28 | Action Started K1 Edward Catling (Mobile) | | AUT |
| 31/01/2026 14:32:29 | Action in progress: SMS sent KT1 Edward Catling (Mobile) | | AUT |
| 31/01/2026 14:32:29 | Outcome : Contacted No Response Required KT1 Edward Catling (Mobile) | | AUT |
| 31/01/2026 14:32:29 | Action Started K1 Sam Crockford (Mobile) | | AUT |
| 31/01/2026 14:32:30 | Action in progress: SMS sent KT1 Sam Crockford (Mobile) | | AUT |
| 31/01/2026 14:32:30 | Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile) | | AUT |
| 31/01/2026 14:32:30 | Action Started K1 Cristian Enache (Mobile) | | AUT |
| 31/01/2026 14:32:31 | Action in progress: SMS sent KT1 Cristian Enache (Mobile) | | AUT |
| 31/01/2026 14:32:31 | Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile) | | AUT |
| 31/01/2026 14:32:31 | Action Started K1 Alex Beeston (Mobile) | | AUT |
| 31/01/2026 14:32:32 | Action in progress: SMS sent KT1 Alex Beeston (Mobile) | | AUT |
| 31/01/2026 14:32:32 | Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile) | | AUT |
| 31/01/2026 14:32:32 | Action Started K1 James Thompson (Mobile) | | AUT |
| 31/01/2026 14:32:33 | Action in progress: SMS sent KT1 James Thompson (Mobile) | | AUT |
| 31/01/2026 14:32:33 | Outcome : Contacted No Response Required KT1 James Thompson (Mobile) | | AUT |
| 31/01/2026 14:32:33 | Action Started K1 Justin Parker (Mobile) | | AUT |
| 31/01/2026 14:32:34 | Action in progress: SMS sent KT1 Justin Parker (Mobile) | | AUT |
| 31/01/2026 14:32:34 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile) | | AUT |
| 31/01/2026 14:32:34 | Action Started K1 Justin Parker (Mobile) | | AUT |
| 31/01/2026 14:32:35 | Action in progress: SMS sent KT1 Justin Parker (Mobile) | | AUT |
| 31/01/2026 14:32:35 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile) | | AUT |
| 31/01/2026 14:32:35 | Action Started K1 Nathan Waistell (Mobile) | | AUT |
| 31/01/2026 14:32:36 | Action in progress: SMS sent KT1 Nathan Waistell (Mobile) | | AUT |
| 31/01/2026 14:32:36 | Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile) | | AUT |
| 31/01/2026 14:32:36 | Released alarm | | AUT |
| 31/01/2026 14:32:39 | Being Handled Message Handling Text - Site Status Unknown | | AUT |
| 31/01/2026 14:32:39 | Action Started K2 | | AUT |
| 31/01/2026 14:32:39 | Action in progress: Email sent KE2 | | AUT |
| 31/01/2026 14:32:39 | Outcome : Contacted No Response Required KE2 | | AUT |
| 31/01/2026 14:32:39 | Alarm closed (Opr) | | AUT |
| 31/01/2026 14:36:20 | Message Handling Text | KT1KE2 | 31/01/2026 14:36:36 |
| 31/01/2026 14:36:20 | Message Handling Text Old School House | | |

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

| | | | |
|------------|----------|---|-----|
| 31/01/2026 | 14:36:20 | Contact Name : SALLY BLACK | |
| 31/01/2026 | 14:36:20 | Call logged by : KNI, 192.168.30.16 | |
| 31/01/2026 | 14:36:20 | Contact Addr : Old School House | |
| 31/01/2026 | 14:36:20 | Contact Adr2 : Eaton Hastings, FARINGDON, SN7 8BJ | |
| 31/01/2026 | 14:36:20 | Contact Phone : 07973 222 929 | |
| 31/01/2026 | 14:36:20 | NO WIFI, TRIED POWER OFF AND ON STILL NOT WORKED | |
| 31/01/2026 | 14:36:26 | Being Handled Message Handling Text - Site Status Unknown | AUT |
| 31/01/2026 | 14:36:26 | Action Started K1 Sam Savin (Mobile) | AUT |
| 31/01/2026 | 14:36:27 | Action in progress: SMS sent KT1 Sam Savin (Mobile) | AUT |
| 31/01/2026 | 14:36:27 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile) | AUT |
| 31/01/2026 | 14:36:27 | Action Started K1 Sam Savin (Mobile) | AUT |
| 31/01/2026 | 14:36:28 | Action in progress: SMS sent KT1 Sam Savin (Mobile) | AUT |
| 31/01/2026 | 14:36:28 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile) | AUT |
| 31/01/2026 | 14:36:28 | Action Started K1 Edward Catling (Mobile) | AUT |
| 31/01/2026 | 14:36:28 | Action in progress: SMS sent KT1 Edward Catling (Mobile) | AUT |
| 31/01/2026 | 14:36:28 | Outcome : Contacted No Response Required KT1 Edward Catling (Mobile) | AUT |
| 31/01/2026 | 14:36:29 | Action Started K1 Sam Crockford (Mobile) | AUT |
| 31/01/2026 | 14:36:29 | Action in progress: SMS sent KT1 Sam Crockford (Mobile) | AUT |
| 31/01/2026 | 14:36:29 | Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile) | AUT |
| 31/01/2026 | 14:36:29 | Action Started K1 Cristian Enache (Mobile) | AUT |
| 31/01/2026 | 14:36:30 | Action in progress: SMS sent KT1 Cristian Enache (Mobile) | AUT |
| 31/01/2026 | 14:36:30 | Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile) | AUT |
| 31/01/2026 | 14:36:30 | Action Started K1 Alex Beeston (Mobile) | AUT |
| 31/01/2026 | 14:36:30 | Action in progress: SMS sent KT1 Alex Beeston (Mobile) | AUT |
| 31/01/2026 | 14:36:30 | Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile) | AUT |
| 31/01/2026 | 14:36:31 | Action Started K1 James Thompson (Mobile) | AUT |
| 31/01/2026 | 14:36:31 | Action in progress: SMS sent KT1 James Thompson (Mobile) | AUT |
| 31/01/2026 | 14:36:31 | Outcome : Contacted No Response Required KT1 James Thompson (Mobile) | AUT |
| 31/01/2026 | 14:36:31 | Action Started K1 Justin Parker (Mobile) | AUT |
| 31/01/2026 | 14:36:32 | Action in progress: SMS sent KT1 Justin Parker (Mobile) | AUT |
| 31/01/2026 | 14:36:32 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile) | AUT |
| 31/01/2026 | 14:36:32 | Action Started K1 Justin Parker (Mobile) | AUT |
| 31/01/2026 | 14:36:32 | Action in progress: SMS sent KT1 Justin Parker (Mobile) | AUT |
| 31/01/2026 | 14:36:32 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile) | AUT |
| 31/01/2026 | 14:36:33 | Action Started K1 Nathan Waistell (Mobile) | AUT |
| 31/01/2026 | 14:36:33 | Action in progress: SMS sent KT1 Nathan Waistell (Mobile) | AUT |
| 31/01/2026 | 14:36:33 | Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile) | AUT |
| 31/01/2026 | 14:36:34 | Released alarm | AUT |
| 31/01/2026 | 14:36:35 | Being Handled Message Handling Text - Site Status Unknown | AUT |
| 31/01/2026 | 14:36:35 | Action Started K2 | AUT |
| 31/01/2026 | 14:36:36 | Action in progress: Email sent KE2 | AUT |
| 31/01/2026 | 14:36:36 | Outcome : Contacted No Response Required KE2 | AUT |
| 31/01/2026 | 14:36:36 | Alarm closed (Opr) | AUT |

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account