

Message Handling Report for Wurzel Ltd

Report for period: 23/11/2024 at 8:00 AM to 24/11/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

23/11/2024 12:55:42	Message Handling Text	KT1KE2	23/11/2024 12:55:54
23/11/2024 12:55:42	Contact Name : Benjamin Jarvis		
23/11/2024 12:55:42	Contact Addr : reish Manor Farm		
23/11/2024 12:55:42	Message Handling Text Manor Farm		
23/11/2024 12:55:42	Contact Addr2 : Nether Worton, CHIPPING NORTON, OX7 7AS		
23/11/2024 12:55:42	Call logged by : ONA, 192.168.10.123		
23/11/2024 12:55:42	Contact Phone : 07539 844 498		
23/11/2024 12:55:42	there CCTV keeps losing connection and needs help		
23/11/2024 12:55:42	to see if its an issue on there site		
23/11/2024 12:55:50	Being Handled Message Handling Text - Site Status Unknown		AUT
23/11/2024 12:55:50	Action Started K1 Edward Catling (Mobile)		AUT
23/11/2024 12:55:50	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
23/11/2024 12:55:50	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
23/11/2024 12:55:51	Action Started K1 Sam Savin (Mobile)		AUT
23/11/2024 12:55:51	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
23/11/2024 12:55:51	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
23/11/2024 12:55:51	Action Started K1 Justin Parker (Mobile)		AUT
23/11/2024 12:55:51	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
23/11/2024 12:55:51	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
23/11/2024 12:55:51	Action Started K1 Lewis Jones (Mobile)		AUT
23/11/2024 12:55:52	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
23/11/2024 12:55:52	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
23/11/2024 12:55:52	Action Started K1 Alex Beeston (Mobile)		AUT
23/11/2024 12:55:52	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
23/11/2024 12:55:52	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
23/11/2024 12:55:52	Action Started K1 Nathan Waistell (Mobile)		AUT
23/11/2024 12:55:52	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
23/11/2024 12:55:52	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
23/11/2024 12:55:53	Action Started K1 Maaliq Okten (Mobile)		AUT
23/11/2024 12:55:53	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
23/11/2024 12:55:53	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
23/11/2024 12:55:53	Released alarm		AUT
23/11/2024 12:55:53	Being Handled Message Handling Text - Site Status Unknown		AUT
23/11/2024 12:55:53	Action Started K2		AUT
23/11/2024 12:55:54	Action in progress: Email sent KE2		AUT
23/11/2024 12:55:54	Outcome : Contacted No Response Required KE2		AUT
23/11/2024 12:55:54	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account